CLACKMANNANSHIRE COUNCIL

Report to Audit and Scrutiny Committee

Date of Meeting: 22nd August 2024

Subject: HSCP – Clackmannanshire Locality Performance Report Half Year 2023-24

Report by: Head of Strategic Planning & Health Improvement

1.0   Purpose

1.1.   Highlight the work and performance of the Clackmannanshire and Stirling Health and Social Care Partnership in relation to performance for the locality of Clackmannanshire.

2.0   Recommendations

2.1.   Note, comment and challenge this paper.

2.2.   Note the performance of Clackmannanshire Locality within the Clackmannanshire & Stirling HSCP.

3.0   Considerations

3.1.   Integration Joint Boards are responsible for effective monitoring and reporting on the delivery of Health & Social Care services, relevant targets and measures aligned to the themes in the Strategic Plan 2023-2033.

3.2.   The Scottish Government developed National Health and Wellbeing Outcomes to help Partnerships better understand how well services to be integrated are meeting the individual outcomes of people as well as the wider community. Appendix 1 details the links between the Strategic Themes and the National Health and Wellbeing Outcomes.

3.3.   The information contained within Appendix 2 provides an overview of Clackmannanshire locality data as at March 2024 compared to March 2023. Appendix 3 however provides a Clackmannanshire quarterly overview for the period April 2023 – March 2024.

3.4. Both of these reports are in development and discussions are ongoing with service leads to input, extract and collate data which is meaningful and supports ongoing service improvement.

3.5. The Performance team will work with Service managers to identify any gaps/targets in information and align with the priorities in the 2023-2033 Strategic Plan for the Clackmannanshire and Stirling HSCP.

4.0 Sustainability Implications

4.1. NA

5.0 Resource Implications

5.1. Financial Details

5.2. The full financial implications of the recommendations are set out in the report. This includes a reference to full life cycle costs where appropriate.   Yes ☐

5.3. Finance have been consulted and have agreed the financial implications as set out in the report.   Yes ☐

5.4. Staffing

6.0 Exempt Reports

6.1. Is this report exempt?   Yes ☐ (please detail the reasons for exemption below)   No X

7.0 Declarations

The recommendations contained within this report support or implement our Corporate Priorities and Council Policies.

(1) **Our Priorities** (Please double click on the check box ☑)

Clackmannanshire will be attractive to businesses & people and ensure fair opportunities for all   ☐
Our families; children and young people will have the best possible start in life   X
Women and girls will be confident and aspirational, and achieve their full potential
                                                            X
Our communities will be resilient and empowered so that they can thrive and flourish   X

(2) **Council Policies** (Please detail)

8.0 Equalities Impact

8.1 Have you undertaken the required equalities impact assessment to ensure that no groups are adversely affected by the recommendations?

Yes ☐ No X

9.0 Legality

9.1 It has been confirmed that in adopting the recommendations contained in this report, the Council is acting within its legal powers. Yes ☐

10.0 Appendices

10.1 Appendix 1 - National Health & Wellbeing Outcomes mapped against our 2023-2033 Strategic Plan.

Appendix 2 - Overview of Clackmannanshire locality data as at March 2024 compared to March 2023.

Appendix 3 - Detailed performance for Clackmannanshire locality.
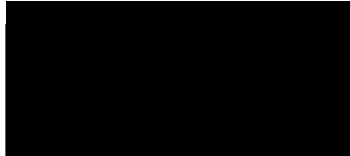
Appendix 4 - Inspection Reports

11.0 Background Papers

11.1 Have you used other documents to compile your report? (All documents must be kept available by the author for public inspection for four years from the date of meeting at which the report is considered)

Yes ☐ (please list the documents below) No X

Author(s)

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Approved by

NAME	DESIGNATION	SIGNATURE
David Williams	Interim Chief Officer	

116

All themes and priorities are linked to the Health and Wellbeing Outcomes. Each theme will demonstrate improvement for people and communities, how we are embedding a human rights based approach, consideration for equalities and evidencing improvement across the services we deliver.

Health and Wellbeing Outcomes

Health and Wellbeing Outcomes	Prevention, early intervention & harm reduction	Independent living through choice and control	Care Closer to Home	Supporting empowered people & communities	Loneliness & isolation
1. People are able to look after and improve their own health and wellbeing and live in good health for longer.	✓	✓	✓	✓	✓
2. People, including those with disabilities or long term conditions, or who are frail, are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community.	✓	✓	✓	✓	✓
3. People who use health and social care services have positive experiences of those services, and have their dignity respected.	✓	✓	✓	✓	
4. Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services.	✓	✓	✓	✓	✓
5. Health and social care services contribute to reducing health inequalities.	✓	✓	✓	✓	✓
6. People who provide unpaid care are supported to look after their own health and wellbeing, including to reduce any negative impact on their caring role on their own health and wellbeing.		✓	✓		
7. People who use health and social care services are safe from harm.	✓	✓	✓		
8. People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide. 9. Resources are used effectively and efficiently in the provision of health and social care services.	Enabling Activities				

Appendix 2 - Overview of Clackmannanshire locality data as at March 2024 compared to March 2023.

Direction of travel relates to previously reported position

▲ Improvement in period ◄► Position maintained ▼ Deterioration in period ▬ No comparative data

Ref	Measure	Mar 2023	Mar 2024	Direction of travel	Note
NHSFV US.CLACK	A&E attendances per 100,000 Clackmannanshire (age 18+) population	1494	1610	▼	
	Emergency admission rate per 100,000 Clackmannanshire NI12	3,641	3,442		Mar 2024 Completeness issues
NHSFV ACP.CLACK	Number of patients with an Anticipatory Care Plan in Clackmannanshire	10,396	8.396	▼	
NHSFV ACP.CLACK	Percentage of patients with an Anticipatory Care Plan in Clackmannanshire	20.09%	16.22%	▼	
DD.ST.CLACK	Standard delayed discharges census point Clackmannanshire	1	16	▼	
DD.2WK.CLACK	Delayed discharges over 2 weeks census point Clackmannanshire	1	7	▼	
ADC ADA 03k 2016 Target 238	Number of Care Home residents aged 65+ Clackmannanshire	202	231	◄►	2016 Target 238
BED.CLACK	Acute emergency bed days Rate per 1,000 Clackmannanshire	909	887	▲	
DD.OBD. CLACK	Bed days occupied by delayed discharges Clackmannanshire	113	291	▼	
DD.09. CLACK	Number of code 9 delays census point Clackmannanshire	4	7	▼	
DD.100. CLACK	Number of code 100 delays census point Clackmannanshire	0	0	◄►	
DD.TOT. CLACK	Discharge Delays – Total including code 9 and Guardianship Clackmannanshire	5	23	▼	
ED.CLACK	Emergency department 4 hour wait Clackmannanshire	55.4%	47.4%	▼	Target 95%
READ28.CLACK	Readmission rate within 28 days per 1,000 Clackmannanshire (age 18+) population	60.8	66.1	▼	

Delayed Discharge reasons

Standard Delays include 'health and social care reasons' which account for assessment delays, statutory funding, place availability or care arrangements, 'patient/carer/family related reasons', where there are disagreements (other than a medical appeal), legal issues or patients exercising right of choice.
Code 9 Delays where the timely discharge is out with the control of health and/or social care authorities.

Code 100 patients receiving appropriate care while they go through a complex and lengthy re-provisioning exercise, so their discharge is on-going rather than delayed.
Full definitions for Delayed Discharge codes can be found here Delayed Discharge Definitions and National Reporting Requirements Advice Note (publichealthscotland.scot)

Appendix 3 - Detailed performance for Clackmannanshire locality.

Strategic Theme 1 Prevention, early intervention and harm reduction - Clackmannanshire - QUARTERS 2023-24

Working with partners to improve overall health and wellbeing and preventing ill health. Promote positive health and wellbeing, prevention, early interventions and harm reduction. Promoting physical activity, reduce exposure to adverse behaviours. Right levels of support and advice at the right time, maintaining independence and improving access to services at times of crisis.

Clackmannanshire & Stirling
Health & Social Care Partnership

PI Code	Description	Q1 2023/24		Q2 2023/24		Q3 2023/24		Q4 2023/24		2023/24			2018/19	2022/23	Latest Note
		Value	Status	Value	Status	Value	Status	Value	Status	Value	Target	Status	Value	Value	
ADC ADA 002k	% (of population) people age 75+ in care homes who have been placed by the local authority. Does not include those on assessment.	4.0%	📈	4.2%	📈	4.1%	📈	4.1%	📈	4.4%		📈	4.6%	4.1%	
ADC ADA 008	Standard delayed patients waiting in hospital for more than 2 weeks for discharge to appropriate settings	5	🔴	14	🔴	15	🔴	17	🔴	51	0	🔴	40	39	
ADC ADA 008b	Number of Clackmannanshire people waiting for discharge to appropriate settings for standard and code 9. Quarter and annual figure are an average.	9	🔴	11	🔴	15	🔴	15	🔴	12.5	7	🔴	10.5	11.3	
ADC ADA 031	The % of residential new monthly admissions from total care home admissions. Includes those in assessment as well as long term care.	7.5%	✅	40%	✅	13.33%	✅	2.13%	✅	14.97%	40%	✅		6.9%	
ADC ADA 03k	Number of long stay residents aged 65+ in care home. Does not include those on assessment. Budget based indicator comparing residents to those budgeted for.	220	✅	225	✅	220	✅	231	✅	231	238	✅	229	202	
ADC ADA 008a	Number of Clackmannanshire people categories as a standard delayed discharge waiting for less than 2 weeks for discharge to appropriate settings	11	📈	8	📈	13	📈	13	📈	45		📈	61	33	
ADC ADA 021	% annual reviews completed within timescale in Adult Care Clacks Social	18.4%	🔴	17.2%	🔴	23.9%	🔴	26.6%	🔴	14.8%	100.0%	🔴		20.0%	

Appendix 3 - Detailed performance for Clackmannanshire locality.

PI	Description	Q1 2023/24		Q2 2023/24		Q3 2023/24		Q4 2023/24		2023/24			2018/19	2022/23	Latest Note
	Services														
ADC ADA 037	The total number of delayed discharges for Clacks Adult Social Care clients by month. Compared to baseline average for 15/16.	29	✅	42	✅	32	✅	43	✅	146	84	✅	174	197	
ADC ADA 033	The number of nursing and residential care home admissions. Includes those on assessment as well as long stay.	31	📈	40	📈	41	📈	47	📈	159		📈		115	
ADC MHO 001	Number of Emergency Detention Certificates (Mental Health) Section 36	7	📈	4	📈	6	📈	6	📈	23		📈	26	25	
ADC MHO 002	Number of Short Term Detention Certificates (Mental Health) Section 44	15	📈	10	📈	6	📈	14	📈	45		📈	48	50	
ADC MHO 007	Total number of Existing Guardianships (private and local authority)	140	📈	153	📈	159	📈	158	📈	158		📈	135	138	
ADC MHO 025	Total number of new Private & Local Authority Guardianship Orders	4	📈	13	📈		📈		📈			📈	27	14	
	Number of Adult Support and Protection referrals to Clackmannanshire Adult Social Care	140	📈	173	📈	165	📈	209	📈			📈	Not avail	768	
ADC ADA 01k	Number of people in Clackmannanshire aged 75+ in care home (does not include those in for assessment).	193	📈	198	📈	195	📈	194	📈	195		📈	194	183	
ADC ADA 032	The % of nursing new monthly admissions from total care home admissions. Includes those in for assessment as well as long term care.	92.5%	✅	95%	✅	86.67%	✅	97.87%	✅	92.51%	60%	✅		93.1%	
ADC ADA 038	The number of nursing and residential care home discharges. Includes those on assessment as well as long stay.	46	📈	51	📈	44	📈	53	📈	194		📈		196	

Appendix 3 - Detailed performance for Clackmannanshire locality.

Strategic Theme 2 Independent living through choice and control - Clackmannanshire - QUARTERS 2023-24

Supporting people and carers to actively participate in making informed decisions about how they will live their lives and meet their agreed outcomes. Helping people identify what is important to them to live full and positive lives, and make decisions that are right for them. Coproduction and design of services with people with lived experience who have the insight to shape services of the future.

PI Code	Description	Q1 2023/24		Q2 2023/24		Q3 2023/24		Q4 2023/24		2023/24			2018/19	2022/23	Latest Note
		Value	Status	Value	Status	Value	Status	Value	Status	Value	Target	Status	Value	Value	
ADC ADA 011B	Number of Adult Support Plans for carers offered in Clackmannanshire locality HSCP	108		100		73		83		364			718	386	
ADC ADA 011C	Number of Adult Support Plans for carers accepted in Clackmannanshire locality.	27		25		29		30		111			182	125	
ADC ADA 011D	Number of eligible Adult Support plans for carers completed.	1		6		5		7		19			48	6	
ADC ADA 011	% of Adult Support Plans for carers completed in Adult Social Care	3.7%		24.0%		17.2%		23.3%		17.1%	39.0%		30.1%	2.8%	

Appendix 3 - Detailed performance for Clackmannanshire locality.

Strategic Theme 3 Achieving care closer to home - Clackmannanshire - QUARTERS 2023-24

Shifting delivery of care and support from institutional, hospital-led services towards services that support people in the community and promote recovery and greater independence where possible. Investing in and working in partnership with people, their carers and communities to deliver services. Improving access to care, the way services and agencies work together, working efficiently, improving the customer journey, ensure people are not delayed in hospital unnecessarily, co-design of services, primary care transformation and care closer to home.

Clackmannanshire & Stirling Health & Social Care Partnership

PI Code	Description	Q1 2023/24		Q2 2023/24		Q3 2023/24		Q4 2023/24		2023/24			2018/19	2022/23	Latest Note
		Value	Status	Value	Status	Value	Status	Value	Status	Value	Target	Status	Value	Value	
ADC ADA 01pb	% of clients with increased care hours at end of local authority reablement services. Clackmannanshire	32.0%	🔴	20.4%	🔴	19.3%	🔴	9.8%	🟢	19.8%	10.0%	🔴	12.6%	27.2%	
ADC ADA 01mc	% of local authority reablement double up staff clients who completed the service. Requires 2 members of staff to help client - impacts on capacity to pick up new cases. Clackmannanshire	12.59%	🔴	12.26%	🔴	7.52%	🟢	7.19%	🟢	9.79%	10%	🟢		7.2%	Mar 24: 2 clients required double up care due to moving and handling / equipment; controlled medication
ADC ADA 01q	% of clients receiving no care after local authority reablement in Clackmannanshire	16%	🔴	27%	🔺	35%	🟢	23%	🔴	25%	30%	🔴		29%	
ADC ADA 01sd	Length of wait (days) from hospital referral date to start of local authority reablement services. Clackmannanshire	6	🟢	7	🔴	5	🟢	5	🟢	5.75	6	🟢		9.75	
ADC ADA 002a	Total number of intermediate beds occupied by clients in period. Clackmannanshire	4	📈	8	📈	6	📈	7	📈	25		📈	52	16	Mar 24:- Admissions: 3 admitted and discharged in Q4. Discharges: 1 admitted in Q3 and discharged in Q4. Ongoing: 0 admitted in Q3 and still ongoing, 3 admitted in Q4 and still ongoing.
ADC ADA 002b	Number of Clackmannanshire clients who moved from bed based intermediate to care home long term care	1	📈	1	📈	3	📈	3	📈	8		📈	10	3	
ADC ADA 01me	Number of new local authority reablement clients in the month who have stepped down into the service	43	📈	29	📈	35	📈	30	📈	137		📈		111	

Appendix 3 - Detailed performance for Clackmannanshire locality.

PI	Description	Q1 2023/24		Q2 2023/24		Q3 2023/24		Q4 2023/24		2023/24			2018/19	2022/23	Latest Note
	from CCHC or FVRH. Clackmannanshire														
ADC ADA 01mf	Number of new reablement clients in the month who have come into service from bed based intermediate care. Clackmannanshire	4	[chart]	10	[chart]	11	[chart]	10	[chart]	35		[chart]		14	
ADC ADA 002L	Number of Clackmannanshire clients entering bed based intermediate care from community (home) preventing admission to hospital	5	[chart]	2	[chart]	3	[chart]	4	[chart]	14		[chart]	16	13	
ADC ADA 002M	Number of Clackmannanshire clients entering bed based intermediate care from hospital. Reducing delayed discharges.	2	[chart]	1	[chart]	0	[chart]	1	[chart]	4		[chart]	2	3	
ADC ADA 01md	Number of new local authority reablement clients in the month who have stepped up into the service from their own home. Clackmannanshire	32	[chart]	26	[chart]	26	[chart]	30	[chart]	114		[chart]		80	
ADC ADA 002q	Average wait in weeks for assessment to be completed in local authority reablement care. Clackmannanshire	4	[green]	4	[green]	5	[red]	5	[red]	5	4	[red]	6	6	
ADC ADA 021	% annual reviews completed within timescale in Adult Care Clacks Social Services	18.4%	[red]	17.2%	[red]	23.9%	[red]	26.6%	[red]	14.8%	100.0%	[red]		20.0%	
ADC CUS 02b	% of reported indicators for Clackmannanshire Council Adult social servicers registered provision graded good or better by Care Inspectorate over previous 12 months	100%	[green]	100%	[green]			100%	[green]	100%	100%	[green]	100%	45%	
ADC ADA 002f	Average length of stay (weeks) for service users who were discharged in period who had used bed based intermediate care in Adult Social Care Clackmannanshire.	3.3	[green]	6.32	[green]	7	[green]	5.3	[green]	5.5	8	[green]	7	6.63	
ADC ADA 002r	Average length of wait at end of local authority reablement care in Clackmannanshire for a Framework Provider (weeks).	4	[red]	5	[red]	4	[red]	2	[green]	4	3	[red]	6	8	
ADC ADA	Average total length of stay in local	8	[green]	9	[green]	9	[green]	8	[green]	9	9	[green]		14	

Appendix 3 - Detailed performance for Clackmannanshire locality.

PI	Description	Q1 2023/24		Q2 2023/24		Q3 2023/24		Q4 2023/24		2023/24			2018/19	2022/23	Latest Note
002w	authority reablement for those clients transferring to a care provider. (Average stay for those who are independent is less). Clackmannanshire														
ADC ADA 035	Number of completed social care assessments in period.	596	⚠️	530	🛑	528	🛑	537	🛑	2,191	2,688	🛑	2,274	2,271	
ADC ADA 01sc	Average length of wait (days) from community referral date to start of local authority reablement service. Clackmannanshire	65	🛑	20	🛑	46	🛑	26	🛑	39.25	11	🛑		58.75	
ADC ADA 002c	Number of clients who went home from bed based intermediate care with a package of care. Clackmannanshire	3	📈	4	📈	1	📈	0	📈	8		📈	5	5	
ADC ADA 002d	Number of clients who went home from bed based intermediate care with no package of care. Clackmannanshire	0	📈	0	📈	0	📈	0	📈	0		📈	2	0	
ADC ADA 01p	% of clients with reduced care hours at the end of local authority reablement period in Clackmannanshire	22%	✅	22%	✅	26%	✅	38%	✅	28%	2%	✅	36%		
ADC ADA 01mg	Total number of new clients in the month for local authority reablement service in Clackmannanshire.	79	📈	65	📈	72	📈	70	📈	286		📈		205	
ADC ADA 01n	Number of hours care post local authority reablement (after 6 weeks) in Clackmannanshire	715.8	📈	627.3	📈	479.3	📈	593.0	📈	2415.4		📈	340.8	1395.1	184.5 hours completed; 31.5 hours not completed
ADC ADA 01s	% clients enabled through reablement service (completed outcomes 1-4) Clackmannanshire	64.1%	📈	72.06%	📈	83.82%	📈	62.24%	📈	69.55%		📈	128%	62.96%	
ADC ADA 002e	Number of clients who passed away whilst occupying an intermediate care bed. Clackmannanshire.	0	📈	0	📈	0	📈	1	📈	1		📈	0	2	
ADC ADA 002N	Number of clients who moved from intermediate care to hospital. Clackmannanshire	0	📈	1	📈	1	📈	0	📈	2		📈	1	2	
ADC ADA 01m	Number of hours care at start of local authority reablement for all clients receiving a service in Clackmannanshire - shows demand on	732.75	📈	642	📈	691	📈	731	📈	2,796.75		📈	1,511.75	1,949.5	

Appendix 3 - Detailed performance for Clackmannanshire locality.

PI	Description	Q1 2023/24		Q2 2023/24		Q3 2023/24		Q4 2023/24		2023/24			2018/19	2022/23	Latest Note
	service.														

Appendix 3 Overview of Clackmannanshire and Stirling HSCP and Clackmannanshire locality data as at March 2024 compared to March 2023.

ST4 Supporting empowered people and communities - Clackmannanshire - QUARTERS 2023-24

Working with communities to support and empower people to continue to live healthy, meaningful and satisfying lives as active members of their community. Being innovative and creative in how care and support is provided. Support for unpaid carers; helping people live in their local communities, access to local support, dealing with isolation and loneliness. Planning community supports with third sector, independent sector and housing providers. Neighbourhood care, unpaid carers, third sector supports.
Generated on: 12 July 2024

PI Code	Description	Q1 2023/24		Q2 2023/24		Q3 2023/24		Q4 2023/24		2023/24			2018/19	2022/23	Latest Note
		Value	Status	Value	Status	Value	Status	Value	Status	Value	Target	Status	Value	Value	
ADC ADA 011B	Number of Adult Support Plans for carers offered in Clackmannanshire locality HSCP	108	📈	100	📈	73	📈	83	📈	364		📈	718	386	
ADC ADA 011C	Number of Adult Support Plans for carers accepted in Clackmannanshire locality.	27	📈	25	📈	29	📈	30	📈	111		📈	182	125	
ADC ADA 011D	Number of eligible Adult Support plans for carers completed.	1	📈	6	📈	5	📈	7	📈	19		📈	48	6	
ADC ADA 011	% of Adult Support Plans for carers completed in Adult Social Care	3.7%	🛑	24.0%	🛑	17.2%	🛑	23.3%	🛑	17.1%	39.0%	🛑	30.1%	2.8%	

ST5 Reducing loneliness and isolation - Clackmannanshire - QUARTERS 2023-24

Our society is changing, accelerated by the pandemic and there is increasing risk of social isolation and loneliness, both of which can impact a person's physical and mental wellbeing. We will work with communities to support local communities to build connections. We will build preventions and early interventions around changing the narrative around loneliness and isolation and find new ways for people to ask for help without feeling embarrassed
Generated on: 12 July 2024

PI Code	Description	Latest Note
na	We are working to establish performance indicators for this theme.	

Appendix 4 Inspection of services

Registered services owned by the Partnership are inspected annually by the Care Inspectorate. There were four registered service inspections during 2023/2024. Additional information and full details on inspections can be found at the Care Inspectorate website. Since 1 April 2018, the new Health and Social Care Standards have been used across Scotland. In response to these new standards, the Care Inspectorate introduced a new framework for inspections of care homes for older people. Where we have areas for improvement we are required to publish our action plans.

Inspection Summary

Registered Service	Date Inspection Completed	How well do we support people's wellbeing?	How good is our leadership?	How good is our staff team?	How good is our setting?	How well is our care and support planned?	Recommend ations	Requirement s	Areas for improveme nt
Menstrie House	25/05/2023	Good	Very good	Very good	Good	Good	0	0	0
Clackmannanshire Reablement and Technology Enabled Care Service Housing Support Service	11/01/2024	Very good	Good	N/A	N/A	N/A	0	0	0
Source : Care Inspectorate									