

**CLACKMANNANSHIRE COUNCIL**

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**Report to: Council Committee**

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**Date of Meeting: 3 October 2024**

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**Subject: Antisocial Behaviour Strategy 2024 – 2027**

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**Report by: Catriona Scott, Senior Manager, People**

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**1.0 Purpose**

- 1.1. This report presents the Antisocial Behaviour Strategy 2024-2027, which replaces the Community Safety Strategy, which expired in 2017.

**2.0 Recommendations**

- 2.1. It is recommended that Elected Members note, comment on and approve this Strategy (Appendix 1) , which has been produced in partnership with stakeholders including residents, young people and community councils and our partner organisations.
- 2.2. Elected Members should note that the Antisocial Behaviour Strategy will be given further consideration at Clackmannanshire Alliance; in particular, consideration should be given to appropriate Governance and partnership arrangements to take forward the Outcome and Action Planning Framework (Appendix 3).
- 2.3. It is recommended that Elected Members note the following points regarding The Scottish Housing Regulator’s Annual Assurance Statement:

*The Scottish Housing Regulator's Annual Assurance Statement (AAS) requires that all social landlords in Scotland provide assurance to the regulator that they comply with relevant regulatory standards and legal requirements, and are able to provide evidence in support of this. Areas of non-compliance are required to be stated, these termed as “material non-compliances”. The Council has previously reported Antisocial Behaviour (ASB) as a material non-compliance, this owed to the lack of a recognised corporate strategy or housing service specific policy.*

*This year’s assurance statement is due to be submitted to the Regulator by 31st October 2024. The Housing Service intend to remove ASB as an item of material non-compliance (with regulatory standards) as a result of the significant progress made in developing the ASB Strategy for presentation at October Council and the subsequent presentation of the Housing Service specific ASB Policy to November Council. The Housing Service will present the Assurance Statement in full to October Council.*

### **3.0 Background**

- 3.1. Under the Antisocial Behaviour etc. (Scotland) Act 2004, every local authority, together with the relevant chief constable, must prepare, publish and review a strategy for dealing with antisocial behaviour in their council area.

#### **The Strategy is required to set out:**

- antisocial behaviour problems in the council area
  - the services already available for preventing and tackling antisocial behaviour
  - the new services that the council and other agencies will need to put in place to fill any gaps in services
  - how the Council and the police will co-ordinate their work and exchange information
- 3.2. A comprehensive audit of antisocial behaviour in Clackmannanshire was carried out between October 2023 and March 2024, as part of a scoping exercise, to inform the development of this strategy. This helped to contribute to our understanding of the antisocial behaviour problems in Clackmannanshire, as experienced by our communities and local service providers.
- 3.3 The audit analysis was based on statistics from the Police and Clackmannanshire Council Place Directorate, a Citizen Space community consultation, engagement with all eight community councils in Clackmannanshire and focus groups of young people, using the Education Scotland Youth Empowerment Toolkit, which was developed by young people across Forth Valley, including Clackmannanshire.
- 3.4 The results of the Consultation (Appendix 2) will be developed into a revised Outcome and Action Planning Framework (currently in draft at Appendix 3) to achieve the outcomes set out on page 17 of the Strategy. Part of this work will be to seek to ensure that partners sign up to a Charter, pledging their support to work together to reduce instances of antisocial behaviour.
- 3.5 Working collaboratively with our partners, Clackmannanshire Council will develop a revised Outcome and Action Planning Framework (currently in draft) to achieve the outcomes set out on page 17 of the Strategy. Part of this work will be to seek to ensure that partners sign up to a Charter, pledging their support.

### **4.0 Sustainability Implications**

- 4.1. None

### **5.0 Resource Implications**

- 5.1. *Financial Details*

- 5.2. None

### 5.3. Staffing

There are no implications for staffing arising from the strategy.

## 6.0 Exempt Reports

6.1. Is this report exempt? Yes  (please detail the reasons for exemption below) No

## 7.0 Declarations

The recommendations contained within this report support or implement our Corporate Priorities and Council Policies.

(1) **Our Priorities** (Please double click on the check box )

Clackmannanshire will be attractive to businesses & people and ensure fair opportunities for all   
Our families; children and young people will have the best possible start in life   
Women and girls will be confident and aspirational, and achieve their full potential   
Our communities will be resilient and empowered so that they can thrive and flourish

(2) **Council Policies**

Complies with relevant Council Policies

## 8.0 Equalities Impact

8.1 Have you undertaken the required equalities impact assessment to ensure that no groups are adversely affected by the recommendations? Yes  No

## 9.0 Legality

9.1 It has been confirmed that in adopting the recommendations contained in this report, the Council is acting within its legal powers. Yes  No

## 10.0 Appendices

(Appendix 1) Anti Social Behaviour Strategy 2024-2027  
(Appendix 2) Stakeholder Feedback  
(Appendix 3) Outcome and Action Planning Framework (Draft)  
(Appendix 4) Reporting Procedures

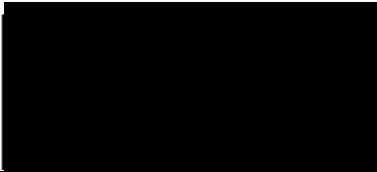
## 11.0 Background Papers

11.1 Have you used other documents to compile your report? (All documents must be kept available by the author for public inspection for four years from the date of meeting at which the report is considered)  
Yes  (please list the documents below) No

**Author(s)**

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**Approved by**

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# Antisocial Behaviour Strategy 2024-2027

Improving Our Place

Empowering Communities

Promoting Health and Wellbeing



**Clackmannanshire  
Council**  
[www.clacks.gov.uk](http://www.clacks.gov.uk)  
Comhairle Siorrachd  
Chlach Mhanann



**POLICE  
SCOTLAND**  
Keeping people safe  
POILEAS ALBA

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Appendix 2 - Stakeholder Engagement

Appendix 3 - Outcome and Action Planning Framework - Draft

Appendix 4 - Reporting Procedures

# Introduction

Everyone has the right to live in a community where they feel secure and safe from harm. The Clackmannanshire Antisocial Behaviour Strategy 2024-2027 recognises the importance of getting the basics right, by placing the needs of residents, communities and businesses at the heart of council decision making, thereby reflecting the Scottish Approach to Service Design i.e. that people are supported and empowered to actively participate in the definition, design and delivery of their public services.

As outlined in Clackmannanshire Council's 'Be the Future' programme, those who live and work here expect high quality, accessible, efficient and joined up services, with a focus on Sustainable Inclusive Growth, Empowering Communities and Health & Wellbeing.

In the development of this strategy, the views of residents have been central to understanding the issues that affect local people. They know their communities better than policy writers and decision makers and are best placed to outline the issues as they see them and to contribute to solutions, alongside stakeholders from Clackmannanshire Council, Police Scotland, Scottish Fire and Rescue Service, Community Councils, schools and third party organisations.

In a recent consultation, over half of residents said they were either satisfied or very satisfied with living in Clackmannanshire. Whilst this is encouraging, it is clearly not enough. We believe in the people in our communities and we recognise that we need to do better to meet their needs.

The principles of the Clackmannanshire Family Wellbeing Partnership (FWP) are at the core of this Antisocial Behaviour Strategy. Formed in 2020, the FWP is embedding a wellbeing and capability-enhancing approach to policy and practice that is about supporting people to be and do things they have reason to value and to live flourishing lives. This collaborative effort to finding solutions, thereby avoids a 'top down' approach to addressing issues and eliminates any disconnect between what local government think people want and what the aspirations and needs of local people actually are.

The council and its community safety partners recognise that tackling antisocial behaviour is not the responsibility of one single agency and collectively, this strategy provides a commitment to ensuring that effective information sharing and joint working approaches will help to prevent problems and ensure effective early interventions. Prior to implementation, this strategy requires formal approval from Clackmannanshire Council's Committee and the Local Area Commander of Police Scotland.

Young people, third sector organisations, community councils and the wider population of Clackmannanshire have all had the opportunity to share their views on how they feel about where they live and what they would like to see change.

This feedback was used to determine the six strategic priorities, noted below:

- **Strengthening collaboration and engagement with local people in order to empower communities.**
- **Supporting residents to create safer communities by promoting social responsibility.**
- **Breaking age-related barriers to participation and engagement and promoting age-based inclusion, by challenging intergenerational mistrust.**
- **Clarifying process and procedures used to tackle antisocial behaviour and the roles and responsibilities of staff and partner agencies.**
- **Working with partners to promote and improve the availability and access to services for those affected by antisocial behaviour.**
- **Reducing the likelihood of children and young people engaging in harmful or offending behaviour by working closely with educational establishments and partners.**

Children and young people from our educational establishment Clusters and our partners, all contributed to the content of the strategy.





# Background - What is antisocial behaviour?

The Antisocial Behaviour (Scotland) Act 2004 states that a person engages in antisocial conduct if they “act in a manner that causes or is likely to cause alarm or distress; or pursue a course of conduct that causes or is likely to cause alarm or distress to at least one person not of the same household”.

The following are examples of types of behaviour that may fall within this definition. It should be noted that this list is not exhaustive and other types of behaviour may be defined as antisocial:

- Excessive noise – e.g. noisy neighbours, cars/motorbikes; loud music; alarms; noise from pubs/clubs; noise from business/industry
- Rowdy behaviour – e.g. shouting; fighting; drunken behaviour
- Nuisance behaviour – e.g. setting fires; inappropriate use of fireworks; climbing on buildings; misuse of air guns
- Intimidation/harassment – e.g. people making threats; verbal abuse; nuisance phone calls /hoax calls
- Criminal damage/vandalism
- Litter/rubbish – e.g. dumping rubbish; fly-tipping; fly-posting
- Drugs/substance abuse and dealing – e.g. taking drugs; abusing volatile substances; discarding needles/drug paraphernalia; presence of dealers/users
- Street drinking
- Abandoned cars/vehicle related nuisance/inappropriate vehicle use – e.g. racing cars; off-road motorcycling/quad bikes
- Animal related problems – e.g. dog fouling; barking dogs

This is a complex problem, demanding a strong partnership and a flexible, long-term approach. Perceptions, experiences and individual factors all affect the harm which is caused to a victim or community.

Our approach places victims at the centre and takes cognisance of lived experience, whilst focusing on adopting an early intervention and prevention approach, which aims to minimise instances of antisocial behaviour from occurring in the first instance, rather than dealing with its consequences.

# Did you know?

**Antisocial behaviour is complicated. Some of the underlying causes are area deprivation, lack of facilities and mental health issues.**



We aim to deter people from committing antisocial behaviour and will work with the police as they deal robustly with any identified criminality, but we will also utilise restorative justice practices and mediation to identify and address root causes of this behaviour, alongside our support agencies. We understand our shared responsibility to ensure that our services are trauma-informed and person-centred.

Additionally, we recognise that if left unchecked, anti-social behaviour can escalate into more serious types of crime or disorder, which also requires us to have an increased understanding of what drives people to behave antisocially in the first place and to dispel the myths and perceptions around this, including the breaking of deeply rooted stereotypes around particular communities. Attitudes and misconceptions can affect feelings of safety and in that regard, it is important to involve and empower our public to enhance the vibrancy and wellbeing of communities.

The 2020 Scottish Community Safety Network's publication 'The Scottish Picture of Antisocial Behaviour' highlights the strong link between antisocial behaviour and area deprivation. Given that parts of Clackmannanshire experience high areas of socio-economic disadvantage, this is particularly relevant.

In adopting a preventative approach, we aim to build social capital and resilience, whilst enhancing wellbeing by embracing community led-solutions to better address community issues, thus empowering our residents by giving them voice and agency as part of design and decision making.

We will build on multi-agency working to tackle antisocial behaviour and its causes, and continue to make the best possible use of all partners' expertise and resources. This ensures that we are delivering a truly integrated service to address wellbeing issues experienced by those living within our diverse communities and to empower residents to proactively seek solutions.

The purpose of this document is to set out partners' shared understanding of antisocial behaviour, the strategic priorities that require to be addressed until 2027 and the actions that will be taken over the next three years to help prevent and tackle antisocial behaviour in Clackmannanshire.

Local priorities and concerns continue to be influenced by changing environments and trends, as we seek to address areas of need. The last few years have exemplified this need to be responsive to the bigger picture nationally and globally e.g. the sharp rise in the cost of living, the impact of the Covid-19 pandemic and ongoing conflicts in other parts of the world, which have driven record numbers of people to seek sanctuary in the UK, including many families who were forced to flee their homes in the most traumatic of circumstances.

Effectively monitoring and evaluation of the strategy is essential to its success. The draft outcome and action planning framework (Appendix 3) provides the basis against which progress will be measured, to determine impact. The strategy will be formally reviewed annually, with the outcome of this reported to a wider range of stakeholders.



# National Context

The Scottish Government monitor progress towards their strategic objectives through the National Performance Framework which sets the targets for local community planning and a vision to achieve “a more successful country, with opportunities for all of Scotland to flourish, through sustainable and inclusive growth.”

National Performance Framework, 2018

The Framework sets out a range of economic, social and environmental indicators against which national wellbeing is measured, and highlights the need for collaborative and partnership working to achieve its goals. It is underpinned by eleven national outcomes which describe the kind of Scotland the framework aims to create, with communities that are inclusive, empowered, resilient and safe. Pivotal to this is addressing any issues which present a barrier, including instances of antisocial behaviour.

The Scottish Government’s framework for tackling antisocial behaviour, ‘Promoting Positive Outcomes’, published in 2009, marked a shift from a traditional focus on enforcement to a more preventative approach through early intervention, communication, integration of services and agencies, meaningful engagement and positive, evidence-based communication with local communities.

As tasked by the former Minister for Community Safety in 2022, the Scottish Government and the Scottish Community Safety Network undertook a review of antisocial behaviour, engaging with multiple stakeholders, and subsequently published their report in November 2023, which outlines how communities are affected.

This gave rise to two recommendations:

*That Scottish Ministers and statutory, non-statutory and voluntary sector service providers and communities themselves recognise that the prevention and tackling of antisocial behaviour needs to be a long-term approach that recognises societal changes and evolves accordingly.*

*An independently chaired group of experts and practitioners should be brought together to develop a long-term framework for addressing antisocial behaviour, leading to the development of proposals for a more strategic approach based on prevention, helping to improve the lives of communities across Scotland.*

This national group is now established and will report their findings to Scottish Government at the end of 2024.

# Local Context

The Scottish Government's Index of Multiple Deprivation (SIMD) divides Clackmannanshire into 72 small areas known as 'data zones'. These data zones are used to identify places with concentrations of deprivation across Scotland.

Clackmannanshire has proportionately more data zones than the Scottish average and its share of deprived data zones is the 6th highest of the 32 local authorities. This means that some areas of Clackmannanshire are home to a high number of vulnerable communities associated with raised levels of unemployment, including youth unemployment, substance misuse, mental health and young parents/one parent families. 27.8% of local young people (aged 0-25) live in the 20% most income deprived areas of Scotland and child poverty rates are noted as 28.3%, which is higher than the national figure of 23.9%.

The Scottish Community Safety Network's research 'The Scottish Picture of Antisocial Behaviour' outlines the strong link between antisocial behaviour and area deprivation and highlights that antisocial behaviour may be generational and cultural, with some people not being conscious that particular behaviours are deemed to be antisocial. Moreover, stigma and stereotypes and the negative way antisocial behaviour is reported in the media can lead to exacerbating the issues.

There is a clear need to link programmes and interventions which tackle poverty so that there is a multi-agency approach to addressing community concerns, enabling us to achieve the ambition of the Family Wellbeing Partnership Plan - to develop the conditions to enhance wellbeing and capabilities and create a community where everyone has the opportunity to flourish. Integral to this is the new Wellbeing Hub and its ambition to deliver an inclusive, accessible and inspiring facility that improves the quality of life for Clackmannanshire communities.

We will work in collaboration with Development Trusts and youth organisations, e.g. the Scout Association, alongside 'Keep Scotland Beautiful' to focus on environmental issues.



Scotland's thirty two local authorities are required to produce a Local Outcomes Improvement Plan (LOIP) as part of statutory obligations set out under the Community Empowerment (Scotland) Act 2016.

The Clackmannanshire Wellbeing Local Outcomes Improvement Plan (WLOIP) for 2024–2034 (subject to approval) drives the work of the Community Planning Partnership – the Clackmannanshire Alliance. The Alliance is made up of partner organisations, including Clackmannanshire Council, Police Scotland, the Scottish Fire & Rescue Service, Forth Valley National Health Service, Community Justice Partnership, the Clackmannanshire and Stirling Health & Social Care Partnership, Forth Valley College, Clackmannanshire Third Sector Interface, Scottish Enterprise and a number of other public, private and third sector partners.

Clackmannanshire's WLOIP identifies **three** strategic outcomes to achieve the vision of:

***“Working together to reduce inequality and improve the wellbeing of all people in Clackmannanshire “***

## **Our Strategic Outcomes**



**Wellbeing:** Working in partnership we will: reduce inequality, tackle the causes and effects of poverty and health inequality and support people of all ages to enjoy healthy and thriving lives



**Economy and Skills:** Working in partnership we will: help people to access fair work, learning and training; and will work together to build a strong local economy

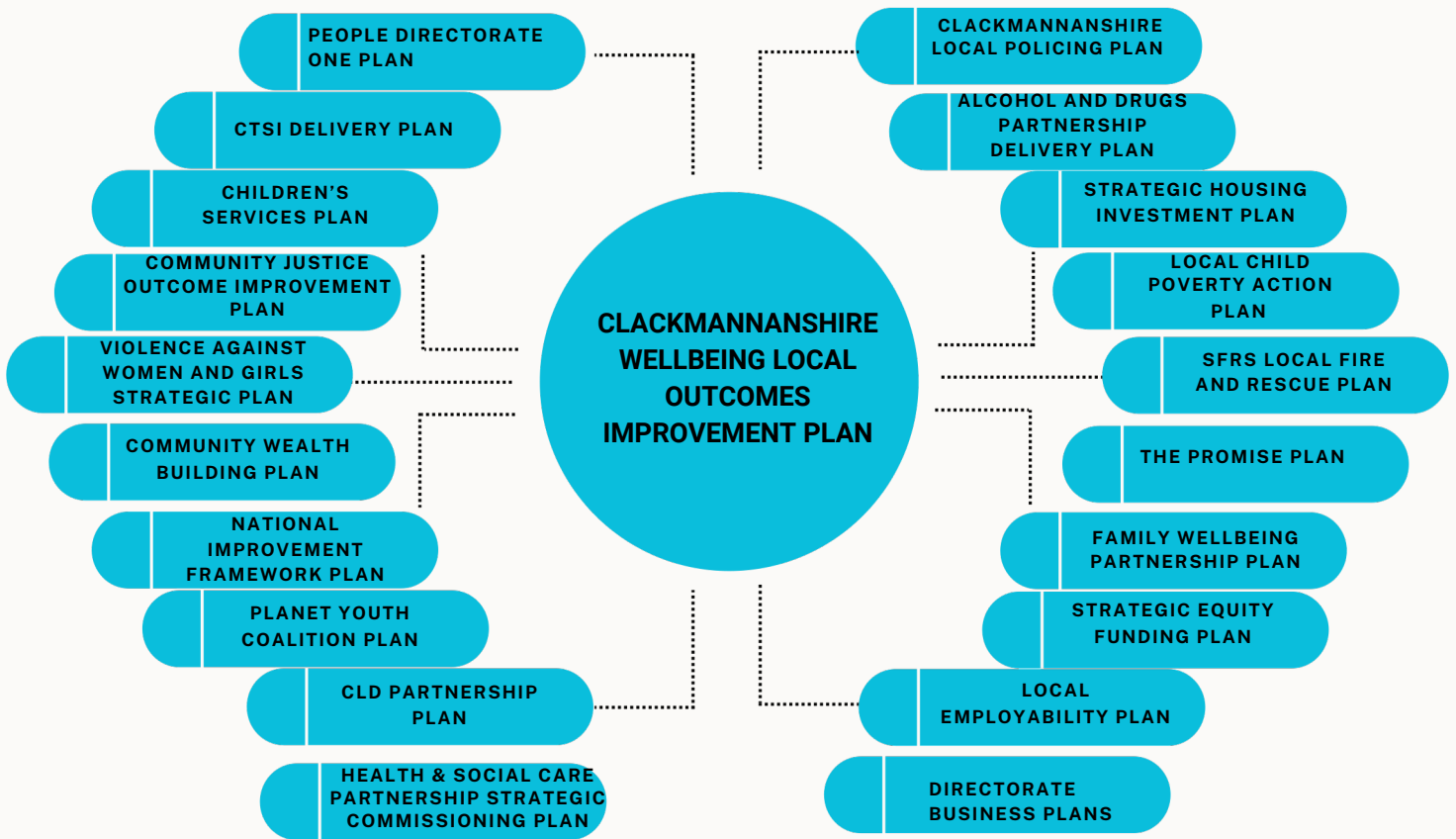


**Places:** Working in partnership and with communities we will: create sustainable and thriving places where people have a sense of connection and have control over decisions.

# Clackmannanshire Policy Landscape

The diagram below demonstrates how partnership plans align with the Clackmannanshire Wellbeing Local Outcomes Improvement Plan and underpin the objectives of the Antisocial Behaviour Strategy.

## LINKS TO PLANS AND STRATEGIES



The Antisocial Behaviour Strategy sits under the Family Wellbeing Partnership Plan and will be reviewed alongside this, reporting to Clackmannanshire Alliance and Council Committee.

# Impact of Covid-19

Adapting to new ways of living and working since Covid-19 has been a challenging time for everyone. The impact of the pandemic on community safety issues is continually emerging, with potentially huge impact in the medium to long term, primarily emerging from the predicted economic stress. Rising crime, unemployment, poverty, the increased cost of living, homelessness, antisocial behaviour and increased inequality are a few of the impacts of lockdown and economic recession.

Collated feedback from Community Council Chairs in Clackmannanshire outlines that the closing of businesses, isolated families, frustrated people and increasing health and mental health concerns of the communities they represent, are all contributing factors to the wellbeing of people in their localities.

The Police figures suggest that antisocial behaviour incidents in Clackmannanshire are declining following the post-lockdown period, with the exception of Disturbances and Communications. However the Council reports indicate that there has been a rise in complaints relating to environment and litter, children and groups of young people, household and domestic noise, garden issues and harassment. This is reflected in the verbal feedback obtained at community council meetings, attended by Council Officers, and equally, in written responses to our consultation.(Appendix 2)

The figures presented suggest that the Covid-19 pandemic has heavily influenced the extent of the reported incidents. At the end of 2019/20 and throughout 2020/21, the rise in reported incidents coincided with the two national lockdowns, evidencing a significant jump in the number of complaints relating to loud parties and noise.

While the Council data indicates that the number of complaints fell in 2021/22 compared to 2020/21, the 2022/23 period saw another sharp rise in Household /Domestic noise incidents, in comparison to 2021/22.

It is clear that the restrictions and lockdowns have had a large impact on people's lives. Being contained at and working from home, alongside heightened domestic noise and increased presence of neighbours, have arguably all had an effect on people's mental health, tolerance levels and the awareness to others' conduct. Data from the Local Government Benchmarking Framework (LGBF) highlights that mental health related prescriptions are above average and increasing.

Coupled with this is the impact that lockdowns had on agencies and services, which had to work in different ways , resulting in instances of antisocial behaviour that might otherwise have been resolved, escalating to a much bigger issue.



# Responding to the Cost of Living

Interest rates have risen to their highest level in the United Kingdom since 2009 and the high rate of inflation has contributed to a cost crisis – more commonly referred to as a 'cost of living crisis'. This crisis follows the Covid-19 pandemic, Brexit and a period of prolonged austerity.

The negative impacts of rising costs are already being experienced by families across Scotland. Evidence published by Scottish Government in November 2022 shows that the impact of cost of living pressures affects some groups and households disproportionately and suggests that low income households are most at risk and those on low incomes with particular characteristics are more likely to fare the worst.

Groups identified as being particularly at risk include:

- single person households
- single parent households
- women and lone parent families (and other gendered factors)
- disabled people
- households with an unpaid carer
- minority ethnic families
- asylum and refugee families
- travellers

Socio-economic factors are also evidenced as particular risk groups. These include households in receipt of income related benefits; households narrowly ineligible for means tested benefits due to earnings being just above the threshold; households that rent their homes, and rural households.

Low income households in Clackmannanshire face particular challenges as a result of reduced real term incomes and increased costs, and the consequences of this have also presented a number of potential issues that may contribute to increased instances of certain types of antisocial behaviour. Compounding factors may include poor mental health, decrease in quality of life, turning to crime to meet basic needs, an increase in number of people entering the criminal justice system, poorly maintained environment and buildings, increased burden on and reduction in essential services, staffing capacity limitations, as well as budget constraints.

Clackmannanshire Council continues to implement measures to mitigate the impacts of poverty and address gaps in provision for which existing or emerging cost of living provision does not meet, including support for families through the Family Wellbeing Partnership.

# Consultation Process

A comprehensive audit of antisocial behaviour in Clackmannanshire was carried out between October 2023 and March 2024 to inform the development of this strategy. This helped to contribute to our understanding of the antisocial behaviour problems in Clackmannanshire, as experienced by our communities and local service providers.

The audit analysis was based on statistics from the Police and Clackmannanshire Council Place Directorate, a Citizen Space community consultation, engagement with all eight community councils in Clackmannanshire and focus groups of young people using the Education Scotland Youth Empowerment Toolkit.

Results of the audit and the consultation exercises demonstrated that there are a number of specific issues occurring in Clackmannanshire, which partner organisations should place a particular emphasis on, tackling those issues identified as being both prevalent in the area and important to local people.

More detailed feedback is available at Appendix 2 , whilst the diagram below highlights the most common themes. These will reported on as part of a “You said, We Did” review. In order to direct instances of antisocial behaviour to the relevant team, residents need to know who to contact. This information is noted at Appendix 4.



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# Partner Agencies and their roles

There is a wide range of statutory, private and voluntary agencies and organisations which work together to tackle antisocial behaviour in Clackmannanshire.

## **Police Scotland**

The Police are primarily concerned with keeping people safe and increasing the feelings of safety. They use a wide variety of support and enforcement measures to detect, address, and tackle root causes of crime, disorder and antisocial behaviour amongst other emerging issues. Using a problem-solving approach in partnership with the Council and other agencies, the Police share information and examine trends of crime and disorder in areas of concern.

**Contact details: website: <https://www.scotland.police.uk/contact-us/> or tel: 101 for non-emergencies**

## **Scottish Fire and Rescue Service (SFRS)**

SFRS promotes a preventative approach towards fire safety, by working in collaboration with partners and communities. It aims to engage with communities by delivering safety campaigns and work in a wide range of public safety initiatives. SFRS promotes a Fire Safety Support and Education programme for young people in order to address fire-related antisocial behaviour. Additionally, they conduct talks to any group who would benefit, including vulnerable adults, prison inputs and many more.

**Contact details: website: <https://www.firescotland.gov.uk/> or tel: 01786 472223**

## **STRIVE**

STRIVE is a multi agency team, which meets regularly to help the most vulnerable citizens of Clackmannanshire. The services represented include Police, Housing, Children and Adult Services, including early help and intervention, Education, Health, Money Support and Clackmannanshire Third Sector Interface, Mental Health Services and Criminal Justice. Through co-location and working together, agencies work to provide rapid responses to risk and increase opportunities for prevention and early intervention.

**Contact details: website: <https://www.clacks.gov.uk/community/strive/>**

## **Registered Social Landlords (RSLs)**

RSLs work together with the Council and other partners to provide homes to Clackmannanshire's residents. RSLs manage their housing stock, address the needs of their tenants and respond to any occurring issues. This includes responding to and tackling antisocial behaviour, as well as collaborating and sharing relevant information with partner agencies and services to promote safety and feelings of safety.

There are presently 13 Registered Social Landlords (RSLs) registered in Clackmannanshire with the Scottish Housing Regulator.

**Contact details: website: [housingregulator.gov.scot/register-of-social-landlords](https://housingregulator.gov.scot/register-of-social-landlords)**

### **Council Housing Officers**

Housing Officers address the housing needs of individuals and oversee the day-to-day management of the Council's properties. Officers provide support and advice to the Council's tenants in relation to any queries they may have and serve as a first point of contact for the tenants in terms of any issues they may experience.

**Contact details: website: <https://www.clacks.gov.uk/housing/tem/>**

### **SACRO**

SACRO is a community justice voluntary organisation which works to deliver services that empower people and build safe communities by reducing conflict and offending. It provides a wide range of services, including Community Justice and Mediation, Public Safety, Mentoring, Youth Justice, Gender-based Violence and Restorative Justice services. SACRO works in partnership with Scottish Government, local authorities and other statutory and voluntary organisations to support communities, offenders, witnesses and victims of conflict and crime.

**Contact details: website: <https://www.sacro.org.uk/> or tel: 0131 624 7291**

### **Victim Support Scotland**

Victim Support Scotland provides victims and witnesses with free confidential, emotional and practical support/ information about the criminal justice system. It also provides specialist support to in cases of murder, terrorism, hate crime, sexual and domestic violence.

**Contact details: website: <https://victimsupport.scot/> or free support helpline: 0800 160 1985**

### **NHS Forth Valley**

NHS works with other partner agencies, including the Alcohol and Drug Partnership (ADP) to challenge substance use and seeks to reduce the harm and impacts of drug and alcohol-related antisocial behaviour. Amongst support and advice on addiction treatment, it works to deliver alcohol campaigns, raising awareness and educating young people on risks of alcohol consumption. The service also works to assess mental wellbeing and supports perpetrators as part of intervention and rehabilitation efforts.

**Contact details: website: <https://nhsforthvalley.com/health-services/health-promotion/alcohol-and-drugs/>**

### **Clackmannanshire Health and Social Care Partnership**

The Clackmannanshire and Stirling Health & Social Care Partnership is comprised of a joint integration board of members from both Clackmannanshire and Stirling council areas, as well as NHS Forth Valley, third sector representatives, service users and carers. A range of services are delivered within the Health and Social Care Partnership through constituent authorities and partners. Access to available online directories and partners are listed on their website.

**Contact details: <https://clacksandstirlinghscp.org/contact/>**

### **Resilience Learning Partnership**

Resilience Learning Partnership is an education and training provider, supporting the health, social care, education, housing and criminal justice sectors in Trauma Informed Practice. They inform learning and development through their work, ensuring that lived experience is considered in service design and public policy decision making areas in an authentic and meaningful way.

**Contact details: website : <https://resiliencelearningpartnership.co.uk/> or tel: 01259 272015**

### **Clackmannanshire Third Sector Interface (CTSI)**

CTSI is a 'single door' access point for a wide range of support and services for charitable organisations, community and voluntary action groups, volunteering and social enterprise in Clackmannanshire. Their goal is to provide help and support to people who want advice on running or starting any type of charity, social enterprise or voluntary group, as well as volunteering and community work.

**Contact details: website: <https://ctsi.org.uk/> or tel: 01259 213840**

### **Barnardo's**

One of the UK's largest children's charities, Barnardo's provide a number of services which include family support, befriending, mentoring, parenting groups and many more. Clackmannanshire Open Door Service (CODS) offers a wide range of services for children, young people aged 8 – 18 (25 if care experienced) and families who are referred for specialist intervention in relation to harmful behaviours towards others, or at risk of exploitation and also young people who are using substances.

**Contact: website: <https://www.barnardos.org.uk/get-support/services/clackmannanshire-open-door-services-open> or tel: 01324 632903**

### **Clackmannanshire Citizens Advice Bureau (CAB)**

CAB delivers free, impartial and confidential advice to Clackmannanshire resident on a range of topics, giving people the information they need to deal with any situation in a number of different areas, including benefits, consumer issues, immigration, workplace disputes and much more.

**Contact details: <https://www.clackscab.org.uk/contact-us> or tel: 01259 219404**

### **Clackmannanshire Contextual Safeguarding Group**

Contextual safeguarding seeks to identify and respond to harm and abuse posed to young people outside their home, either from adults or other young people. Contextual safeguarding emphasises the exploration of the dynamic between the young person, family, peers, school, and the aim of this Group is to co-ordinate safeguarding intervention in cases where a child or young person – or a group of children / young people – is/are at risk of or are already experiencing harm caused by people outside their family.

**Contact details: <https://www.clacks.gov.uk/>**

# Strategic Priorities and Outcomes

To support the development of the strategy, a short life working group was established to analyse the trends and data relating to antisocial behaviour, as well as key analytical findings from community engagement surveys, youth voice groups and community councils. This information was used to undertake a priority setting process, to risk assess identified current and emerging issues and concerns and to establish priorities and develop the Draft Outcome and Action Planning Framework; a live document which will be reviewed annually, to enable all partners to tailor services to the needs of the community and to factor in emerging trends and developments in society, as they arise.

The overarching aim is to resolve antisocial behaviour as early as possible by working collaboratively with partners to employ preventative interventions and only using enforcement measures where other approaches have been unsuccessful.

As reflected in the Wellbeing Local Outcomes Improvement Plan, this Antisocial Behaviour Strategy is firmly committed to an outcome-based approach to planning, delivering and monitoring performance. The outcomes which will be used to monitor the success of this strategy are noted in the Outcome and Action Planning Framework in Appendix 3. This is our commitment to our residents and stakeholders and outlines how we will work together to tackle antisocial behaviour.

Consultation feedback is provided in Appendix 2 and has helped to shape the six strategic priorities, which are noted on page 2 and repeated below:

- Strengthening collaboration and engagement with local people in order to empower communities.
- Supporting residents to create safer communities by promoting social responsibility.
- Breaking age-related barriers to participation and engagement and promoting age-based inclusion, by challenging intergenerational mistrust.
- Clarifying process and procedures used to tackle antisocial behaviour and the roles and responsibilities of staff and partner agencies.
- Working with partners to promote and improve the availability and access to services for those affected by antisocial behaviour.
- Reducing the likelihood of children and young people engaging in harmful or offending behaviour by working closely with educational establishments and partners.

The strategy intends to deliver the following strategic outcomes in relation to the above priorities:

**Strategic Outcome one** – Local people are integral partners in the decision making which affects their communities.

**Strategic Outcome two** – People behave responsibly in relation to their conduct in their communities and understand the impact of behaviour on others.

**Strategic Outcome three** – Older and younger generations understand how their actions affect each other.

**Strategic Outcome four** – Partners engage with residents to promote and improve the availability of access to services for those affected by antisocial behaviour.

**Strategic Outcome five** – Young people understand their role in their communities and the roles of others, as responsible citizens in society.



# Acknowledgements

The Clackmannanshire Antisocial Behaviour Strategy 2024–2027 was developed in collaboration with the following partners:

- Clackmannanshire Council - Education, Justice Services, Housing, Children & Families
- Police Scotland
- Community Learning and Development
- Scottish Fire and Rescue Service
- NHS Forth Valley
- Health and Social Care Partnership
- Clackmannanshire Third Sector Interface
- Clackmannanshire Alliance
- Forth Valley Alcohol and Drug Partnership
- Lornhill Academy and Cluster Primary Schools
- Alva Academy and Cluster Primary Schools
- Alloa Academy and Cluster Primary Schools
- Clackmannanshire School Support Service
- School Pupil Parliament
- Family Wellbeing Partnership/ Planet Youth
- Resilience Learning Partnership
- Clackmannanshire Tenants and Residents Federation
- Alloa Community Council
- Menstrie Community Council
- Tillicoultry, Coalsnaughton & Devonside Community Council
- Alva Community Council
- Muckhart Community Council
- Clackmannan Community Council
- Sauchie & Fishcross Community Council
- Dollar Community Council



## Appendix 2 – Stakeholder Engagement ( Report from Citizen Space Consultation)

### Community Safety and Antisocial Behaviour Strategy

<https://clackmannanshire.citizenspace.com/education/community-safety-and-antisocial-behaviour-strategy>

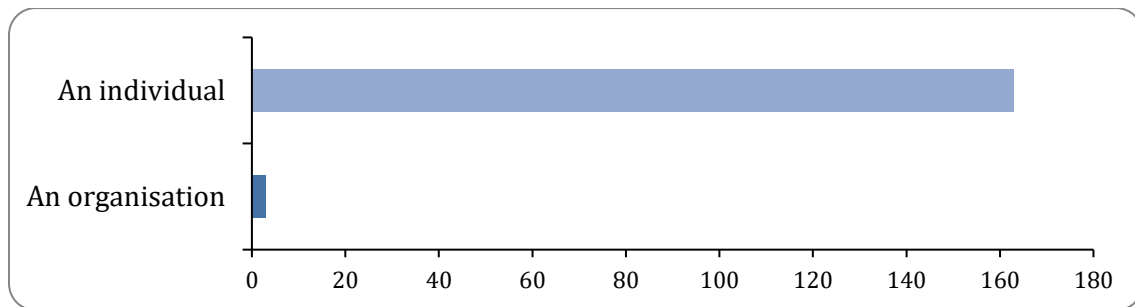
This report was created on Tuesday 02 April 2024 at 13:28

The activity ran from 16/01/2024 to 27/03/2024

Responses to this survey: **166**

#### Are you responding as an individual or on behalf of an organisation?

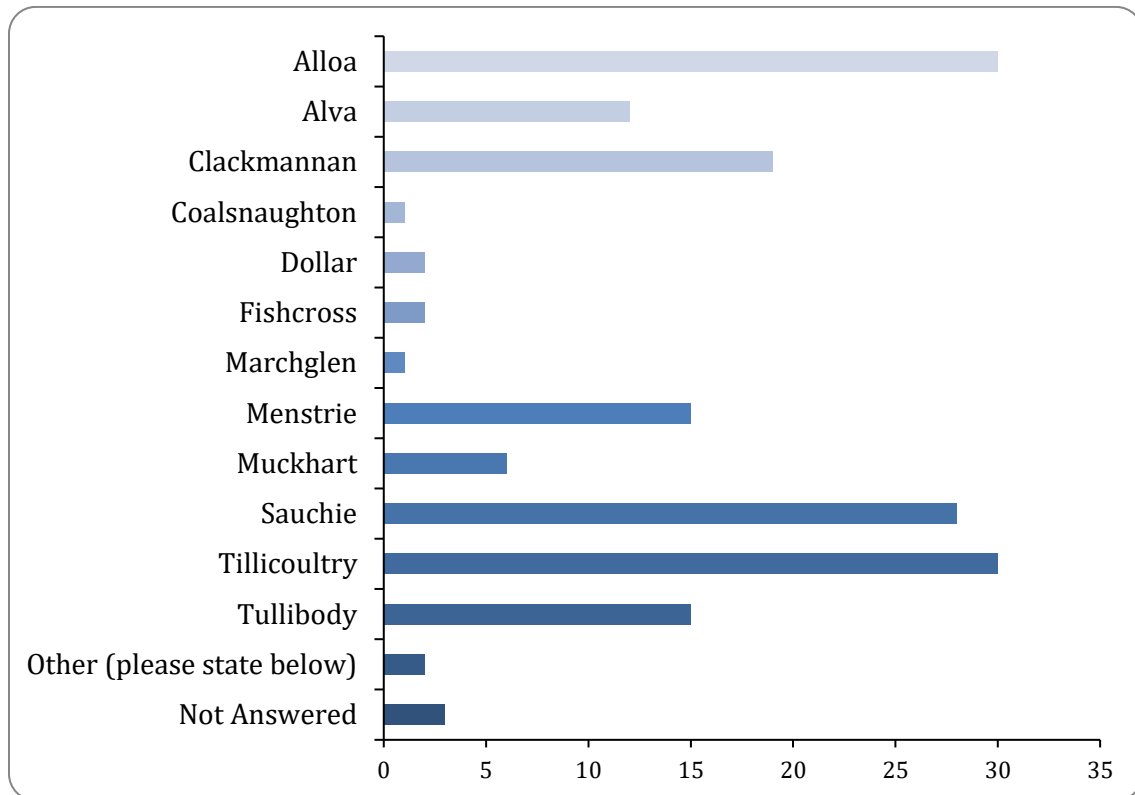
There were 166 responses to this part of the question.



Option	Total	Percent
An individual	163	98.19%
On behalf of an individual	0	0.00%
An organisation	3	1.81%
Not Answered	0	0.00%

## Where do you live?

There were 163 responses to this part of the question.

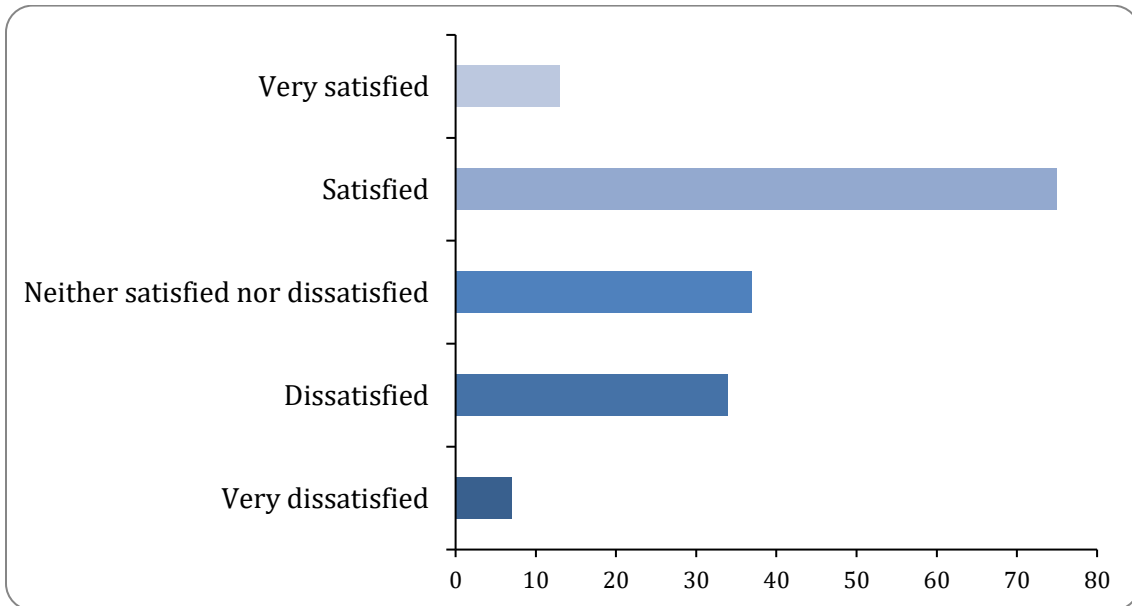


Option	Total	Percent
Alloa	30	18.07%
Alva	12	7.23%
Cambus	0	0.00%
Clackmannan	19	11.45%
Coalsnaughton	1	0.60%
Devon Village	0	0.00%
Dollar	2	1.20%
Fishcross	2	1.20%
Forestmill	0	0.00%
Glenochil Village	0	0.00%
Helensfield	0	0.00%
Kennet	0	0.00%
Marchglen	1	0.60%
Menstrie	15	9.04%
Muckhart	6	3.61%
Sauchie	28	16.87%
Tillicoultry	30	18.07%

<b>Tullibody</b>	15	9.04%
<b>Other (please state below)</b>	2	1.20%
<b>Not Answered</b>	3	1.81%

**How satisfied are you with Clackmannanshire as a place to live, work and visit?**

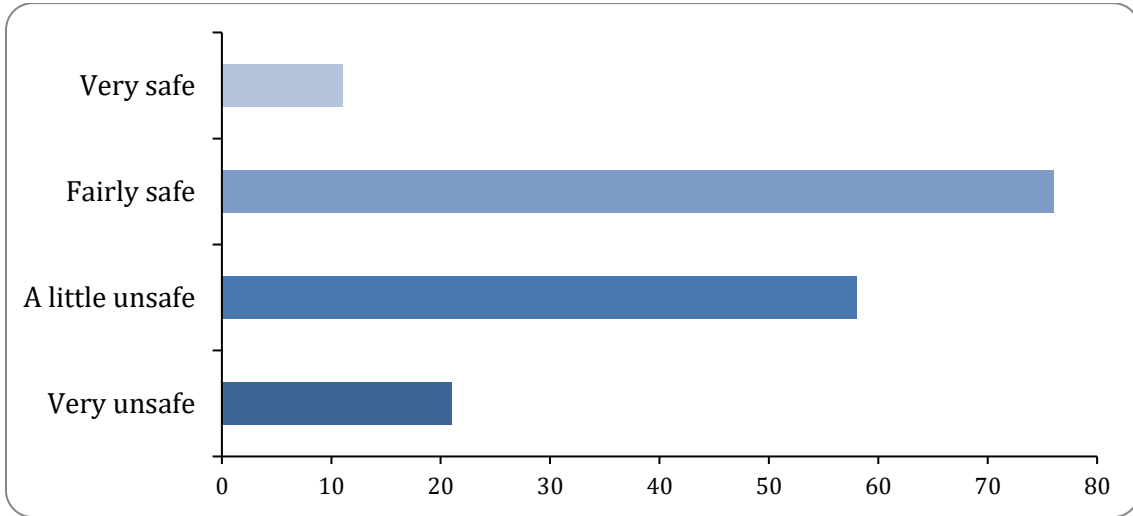
There were 166 responses to this part of the question.



<b>Option</b>	<b>Total</b>	<b>Percent</b>
<b>Very satisfied</b>	13	7.83%
<b>Satisfied</b>	75	45.18%
<b>Neither satisfied nor dissatisfied</b>	37	22.29%
<b>Dissatisfied</b>	34	20.48%
<b>Very dissatisfied</b>	7	4.22%
<b>Not Answered</b>	0	0.00%

### How safe do you feel in Clackmannanshire overall?

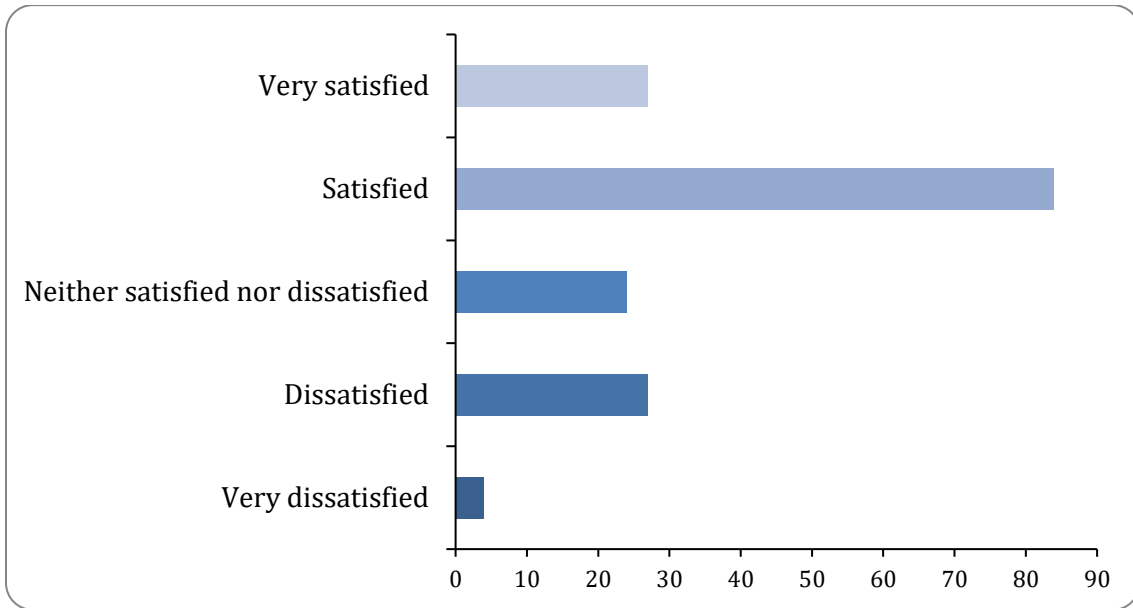
There were 166 responses to this part of the question.



Option	Total	Percent
Very safe	11	6.63%
Fairly safe	76	45.78%
A little unsafe	58	34.94%
Very unsafe	21	12.65%
Don't know or wish to say	0	0.00%
Not Answered	0	0.00%

### How satisfied are you with your neighbourhood as a place to live?

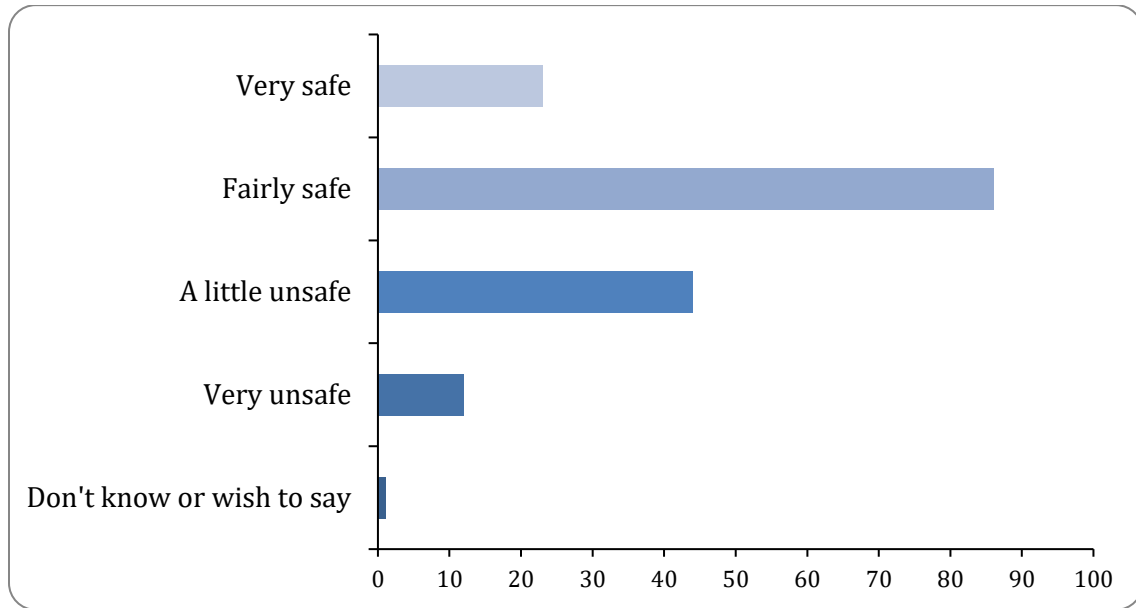
There were 166 responses to this part of the question.



Option	Total	Percent
Very satisfied	27	16.27%
Satisfied	84	50.60%
Neither satisfied nor dissatisfied	24	14.46%
Dissatisfied	27	16.27%
Very dissatisfied	4	2.41%
Not Answered	0	0.00%

### How safe do you feel in your neighbourhood?

There were 166 responses to this part of the question.

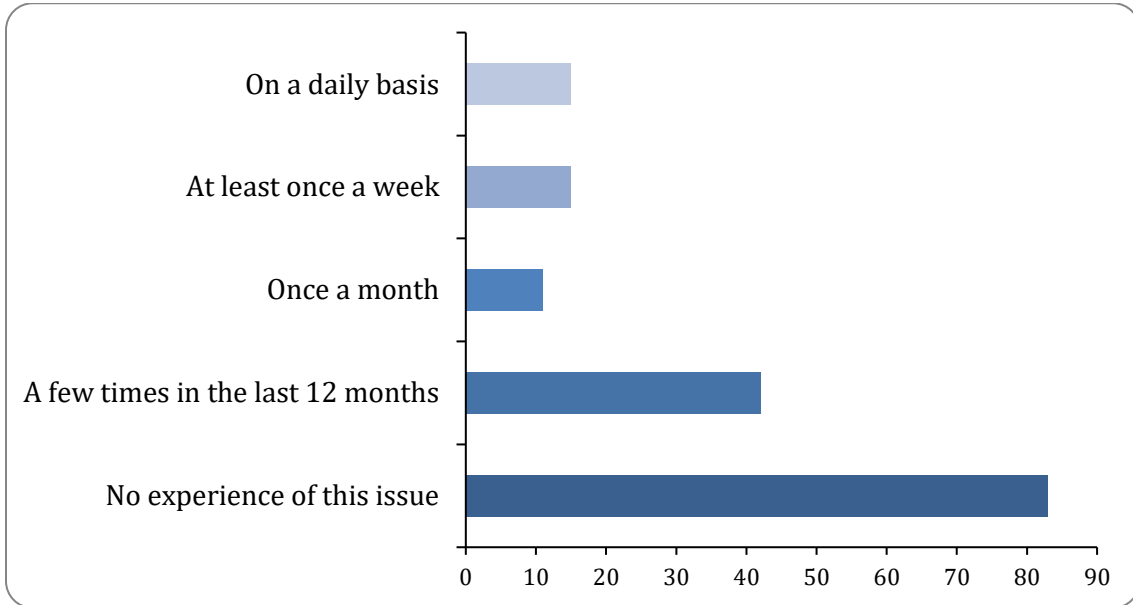


Option	Total	Percent
Very safe	23	13.86%
Fairly safe	86	51.81%
A little unsafe	44	26.51%
Very unsafe	12	7.23%
Don't know or wish to say	1	0.60%
Not Answered	0	0.00%

**In the last 12 months, how often have you experienced or witnessed the following in your area?**

**Experience or witness of crime/ASB - Vehicular crime**

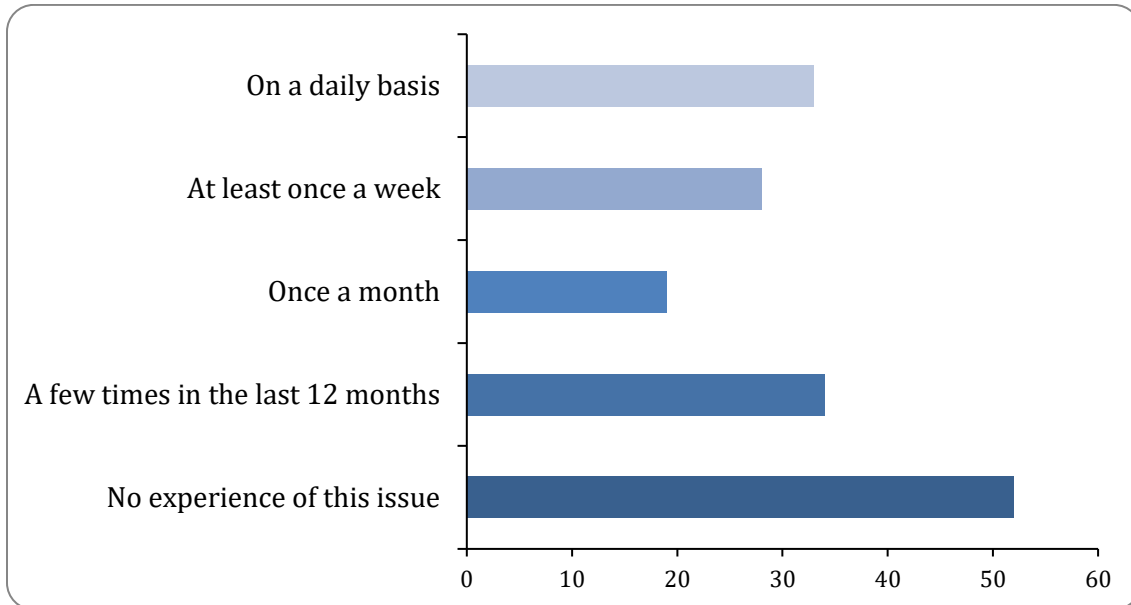
There were 166 responses to this part of the question.



Option	Total	Percent
On a daily basis	15	9.04%
At least once a week	15	9.04%
Once a month	11	6.63%
A few times in the last 12 months	42	25.30%
No experience of this issue	83	50.00%
Not Answered	0	0.00%

**Experience or witness of crime/ASB - Substance misuse (including drug dealing)**

There were 166 responses to this part of the question.

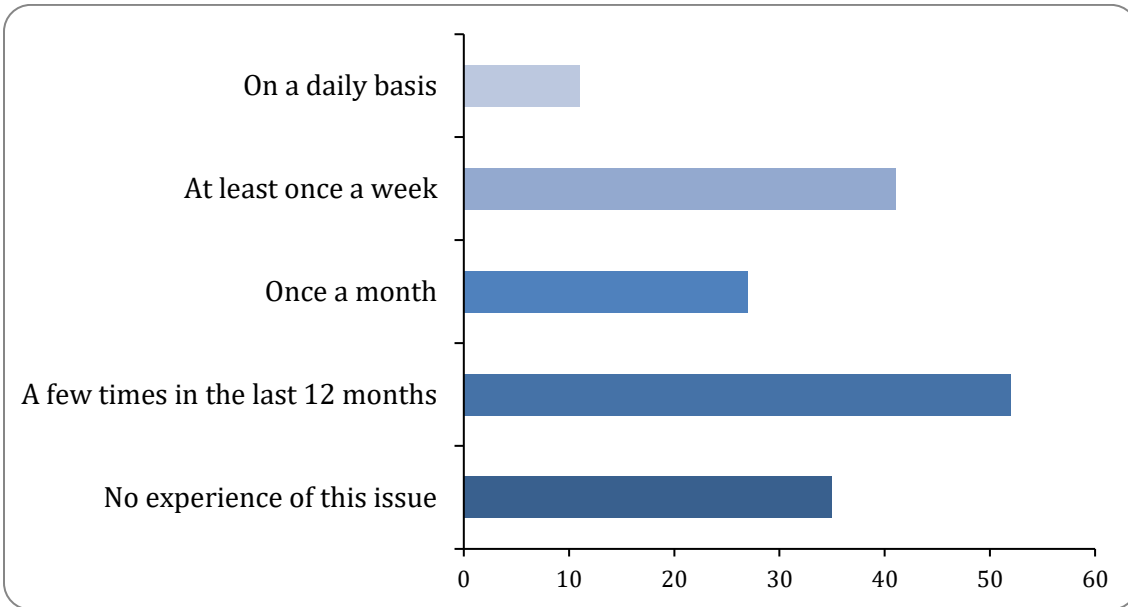


Option	Total	Percent
On a daily basis	33	19.88%
At least once a week	28	16.87%
Once a month	19	11.45%
A few times in the last 12 months	34	20.48%
No experience of this issue	52	31.33%
Not Answered	0	0.00%



**Experience or witness of crime/ASB - Public disorder**

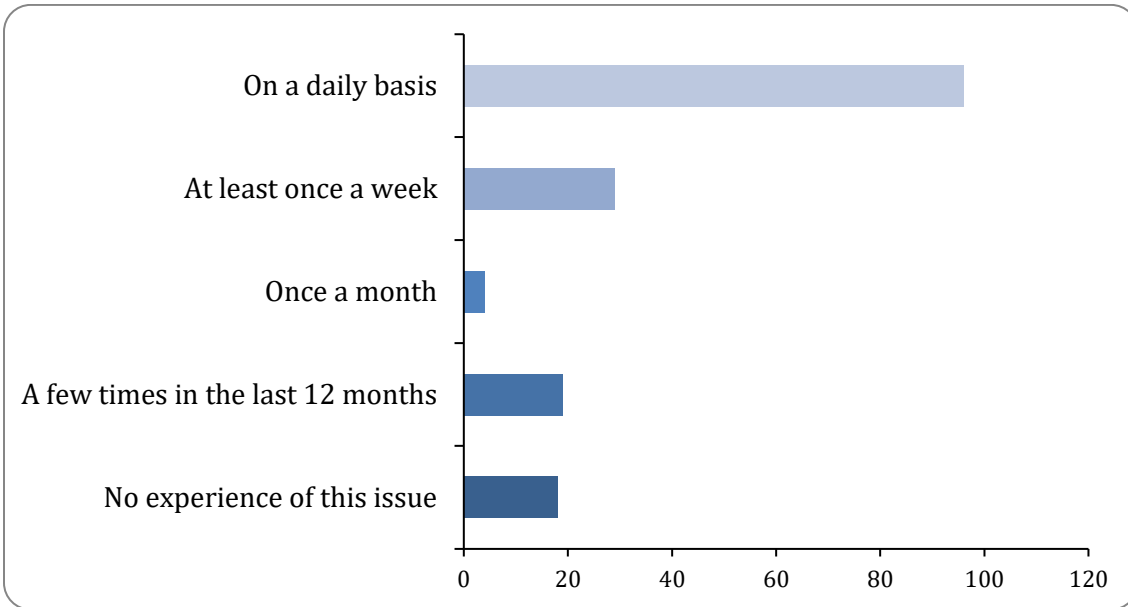
There were 166 responses to this part of the question.



Option	Total	Percent
On a daily basis	11	6.63%
At least once a week	41	24.70%
Once a month	27	16.27%
A few times in the last 12 months	52	31.33%
No experience of this issue	35	21.08%
Not Answered	0	0.00%

**Experience or witness of crime/ASB - Animal nuisance (including dog fouling)**

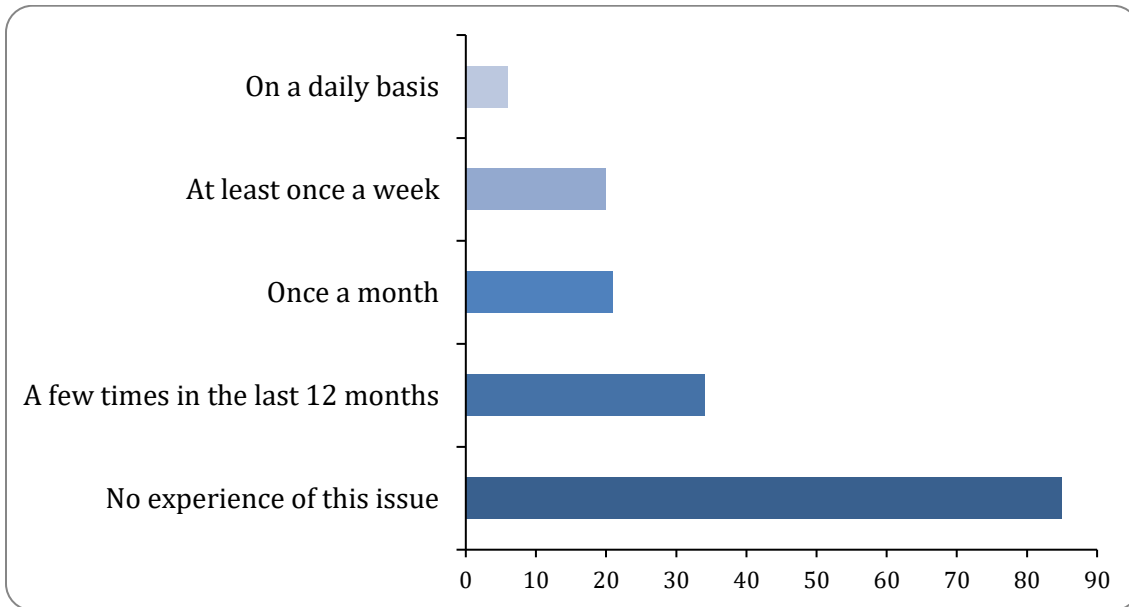
There were 166 responses to this part of the question.



Option	Total	Percent
On a daily basis	96	57.83%
At least once a week	29	17.47%
Once a month	4	2.41%
A few times in the last 12 months	19	11.45%
No experience of this issue	18	10.84%
Not Answered	0	0.00%

**Experience or witness of crime/ASB - Harassment, exploitation or threatening behaviour**

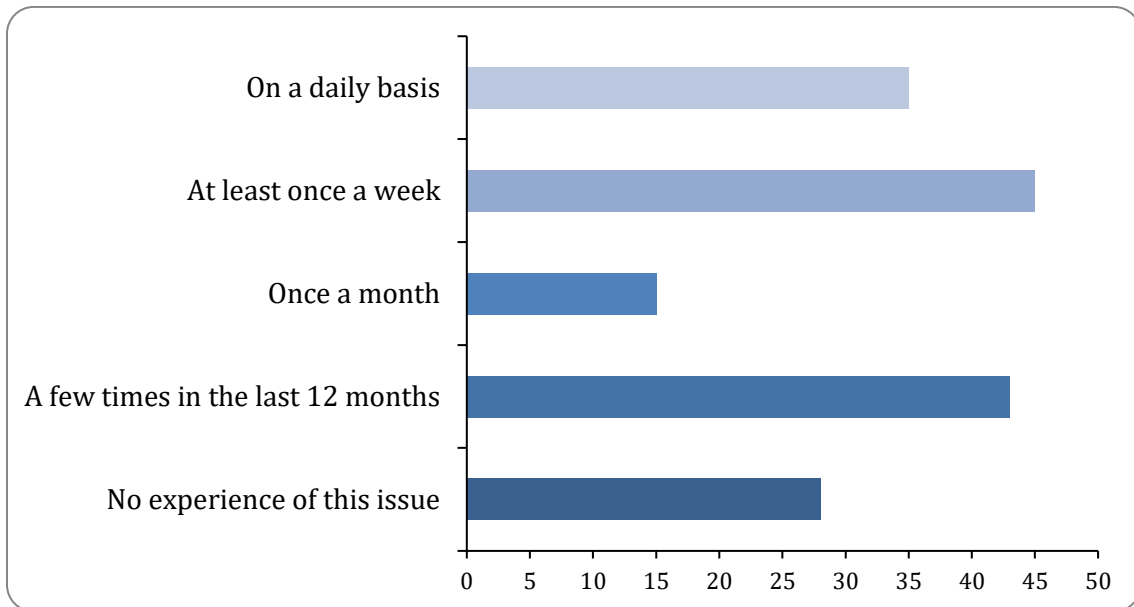
There were 166 responses to this part of the question.



Option	Total	Percent
On a daily basis	6	3.61%
At least once a week	20	12.05%
Once a month	21	12.65%
A few times in the last 12 months	34	20.48%
No experience of this issue	85	51.20%
Not Answered	0	0.00%

### Experience or witness of crime/ASB - Noise

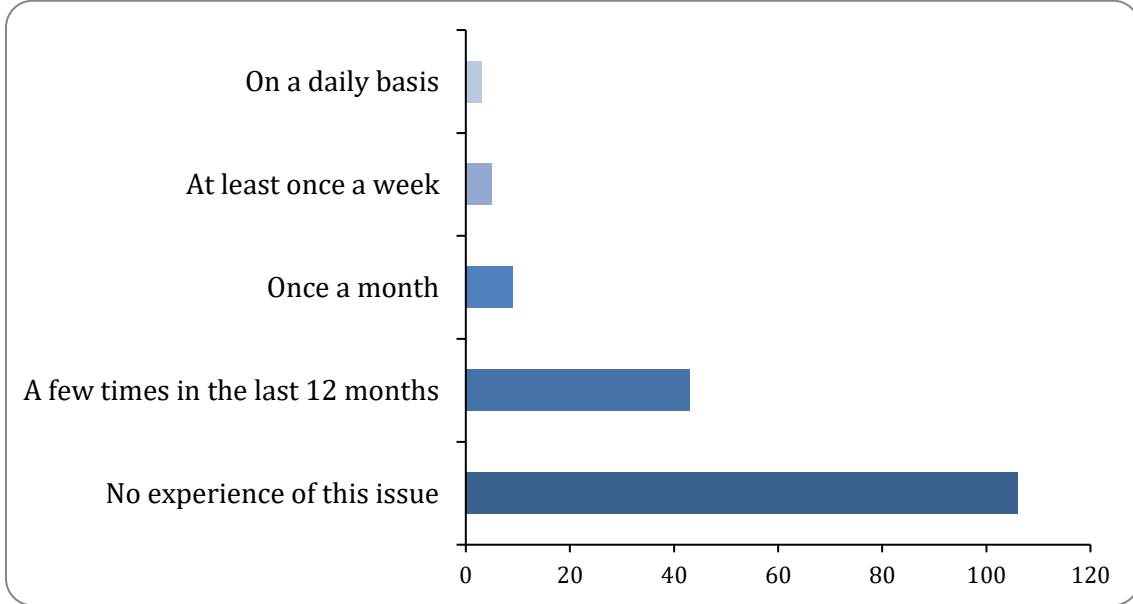
There were 166 responses to this part of the question.



Option	Total	Percent
On a daily basis	35	21.08%
At least once a week	45	27.11%
Once a month	15	9.04%
A few times in the last 12 months	43	25.90%
No experience of this issue	28	16.87%
Not Answered	0	0.00%

**Experience or witness of crime/ASB - Doorstep crime including rogue traders/bogus callers**

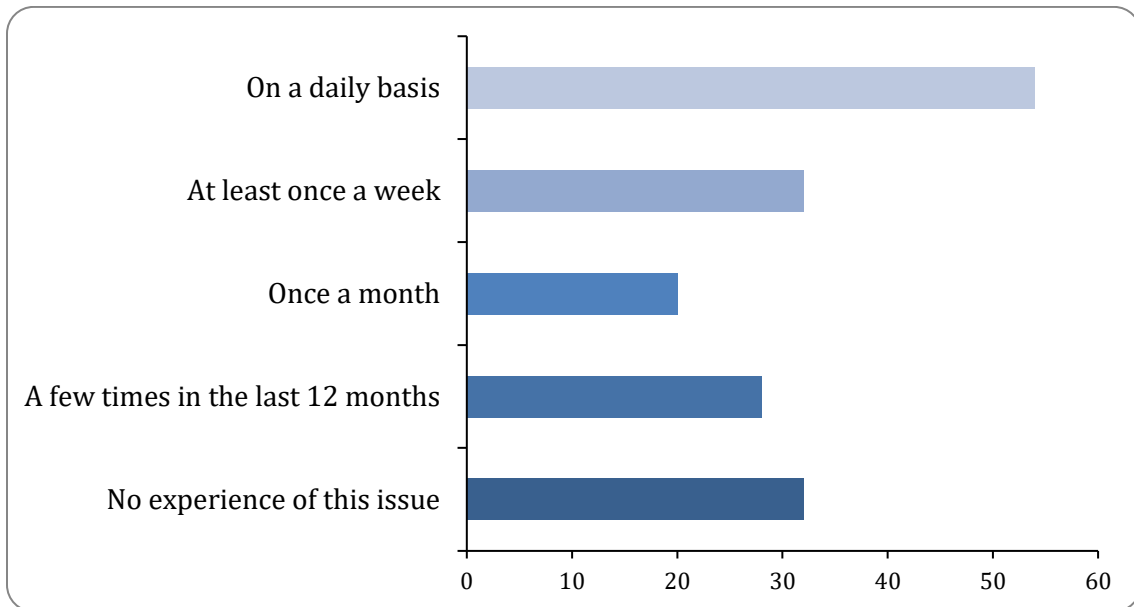
There were 166 responses to this part of the question.



Option	Total	Percent
On a daily basis	3	1.81%
At least once a week	5	3.01%
Once a month	9	5.42%
A few times in the last 12 months	43	25.90%
No experience of this issue	106	63.86%
Not Answered	0	0.00%

### Experience or witness of crime/ASB - Flytipping and littering

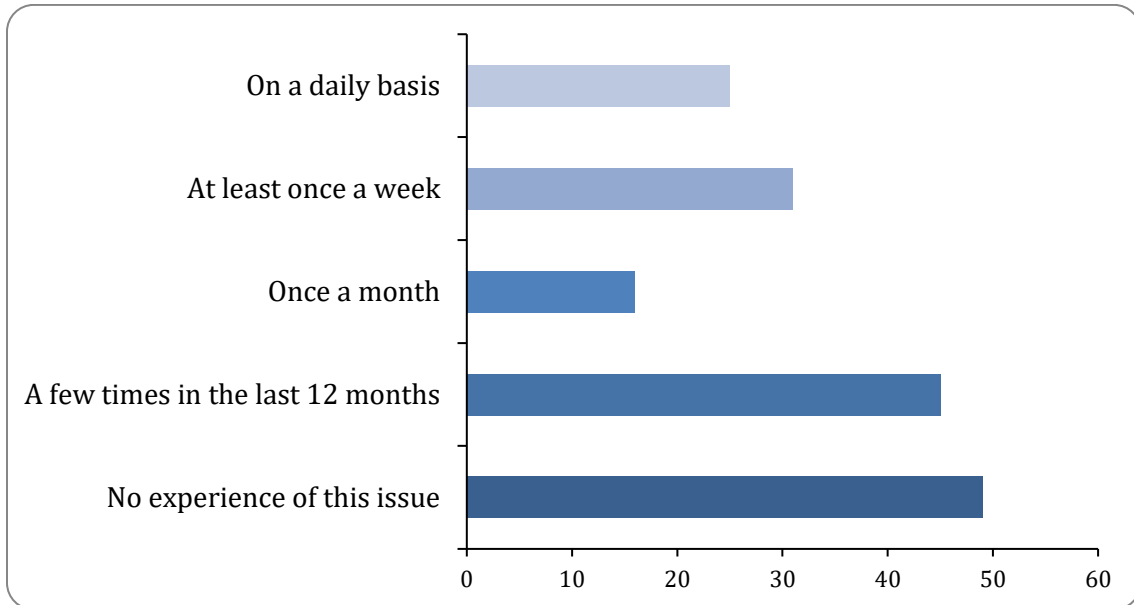
There were 166 responses to this part of the question.



Option	Total	Percent
On a daily basis	54	32.53%
At least once a week	32	19.28%
Once a month	20	12.05%
A few times in the last 12 months	28	16.87%
No experience of this issue	32	19.28%
Not Answered	0	0.00%

### Experience or witness of crime/ASB - Graffiti/vandalism

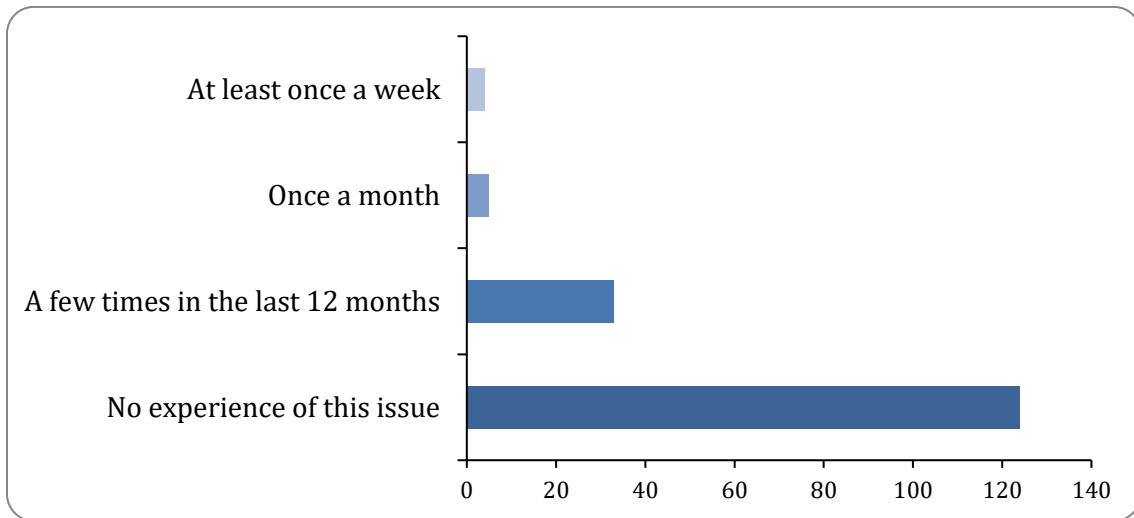
There were 166 responses to this part of the question.



Option	Total	Percent
On a daily basis	25	15.06%
At least once a week	31	18.67%
Once a month	16	9.64%
A few times in the last 12 months	45	27.11%
No experience of this issue	49	29.52%
Not Answered	0	0.00%

### Experience or witness of crime/ASB - Housebreaking

There were 166 responses to this part of the question.

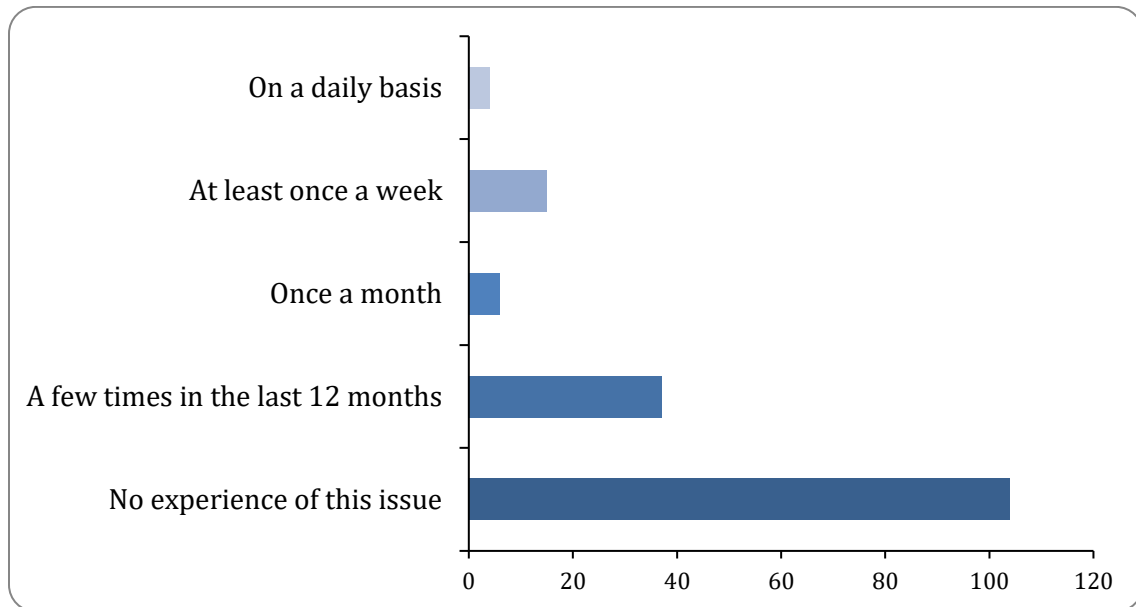


Option	Total	Percent
On a daily basis	0	0.00%
At least once a week	4	2.41%
Once a month	5	3.01%
A few times in the last 12 months	33	19.88%
No experience of this issue	124	74.70%
Not Answered	0	0.00%



### Experience or witness of crime/ASB - Problems with neighbours

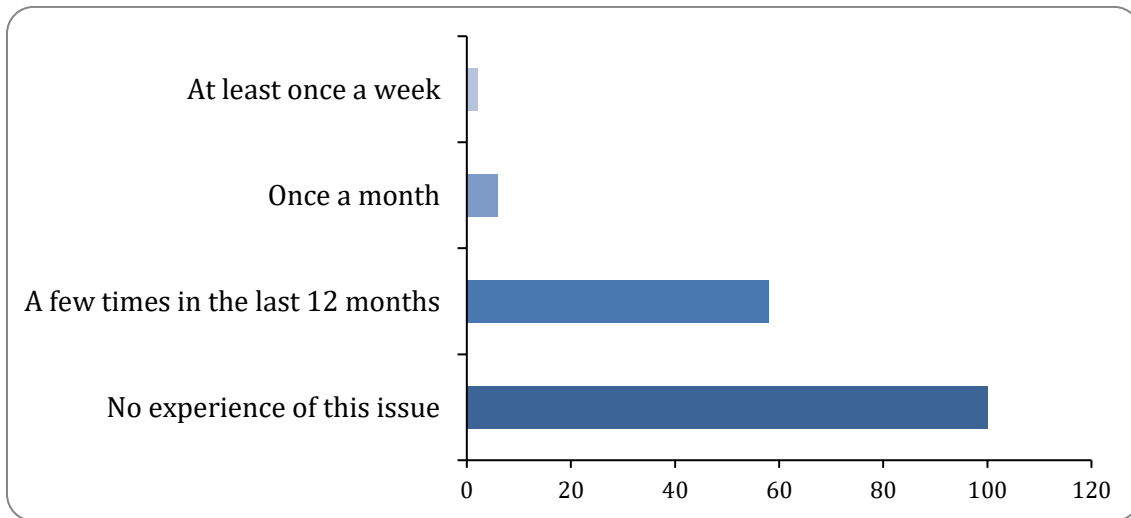
There were 166 responses to this part of the question.



Option	Total	Percent
On a daily basis	4	2.41%
At least once a week	15	9.04%
Once a month	6	3.61%
A few times in the last 12 months	37	22.29%
No experience of this issue	104	62.65%
Not Answered	0	0.00%

**Experience or witness of crime/ASB - Fire-raising/misuse of fireworks**

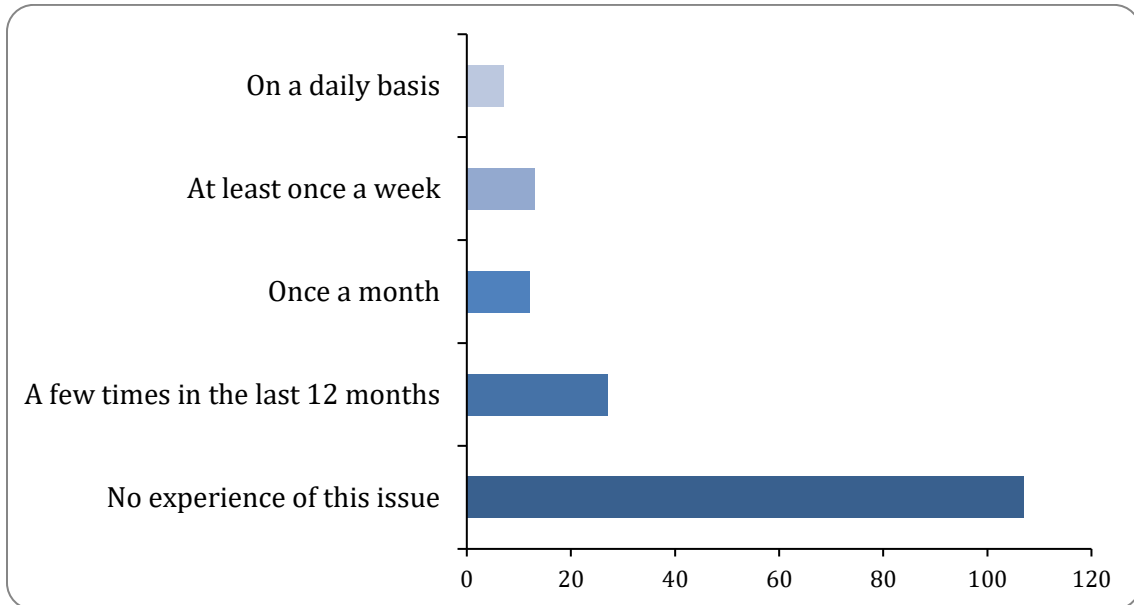
There were 166 responses to this part of the question.



Option	Total	Percent
On a daily basis	0	0.00%
At least once a week	2	1.20%
Once a month	6	3.61%
A few times in the last 12 months	58	34.94%
No experience of this issue	100	60.24%
Not Answered	0	0.00%

### Experience or witness of crime/ASB - Street begging

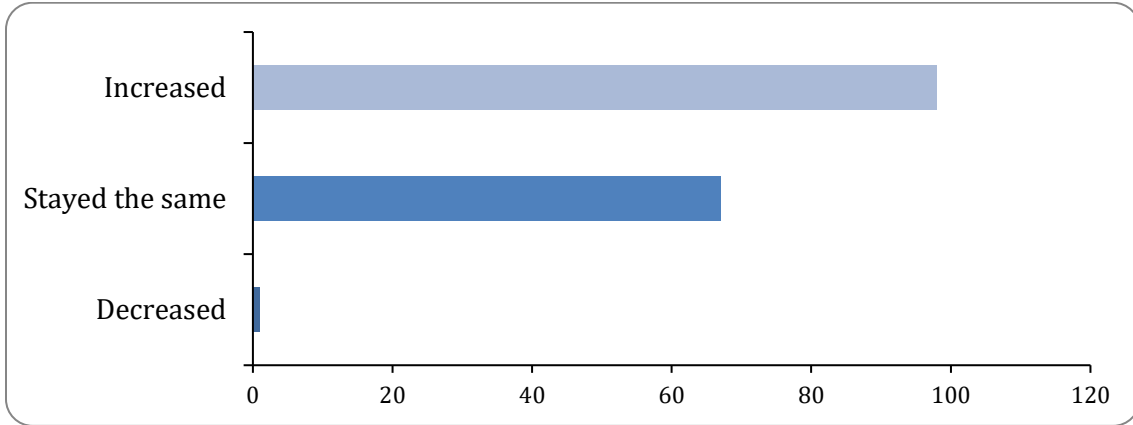
There were 166 responses to this part of the question.



Option	Total	Percent
On a daily basis	7	4.22%
At least once a week	13	7.83%
Once a month	12	7.23%
A few times in the last 12 months	27	16.27%
No experience of this issue	107	64.46%
Not Answered	0	0.00%

**Would you say that overall levels of antisocial behaviour in Clackmannanshire over the last months has increased, decreased or stayed the same?**

There were 166 responses to this part of the question.

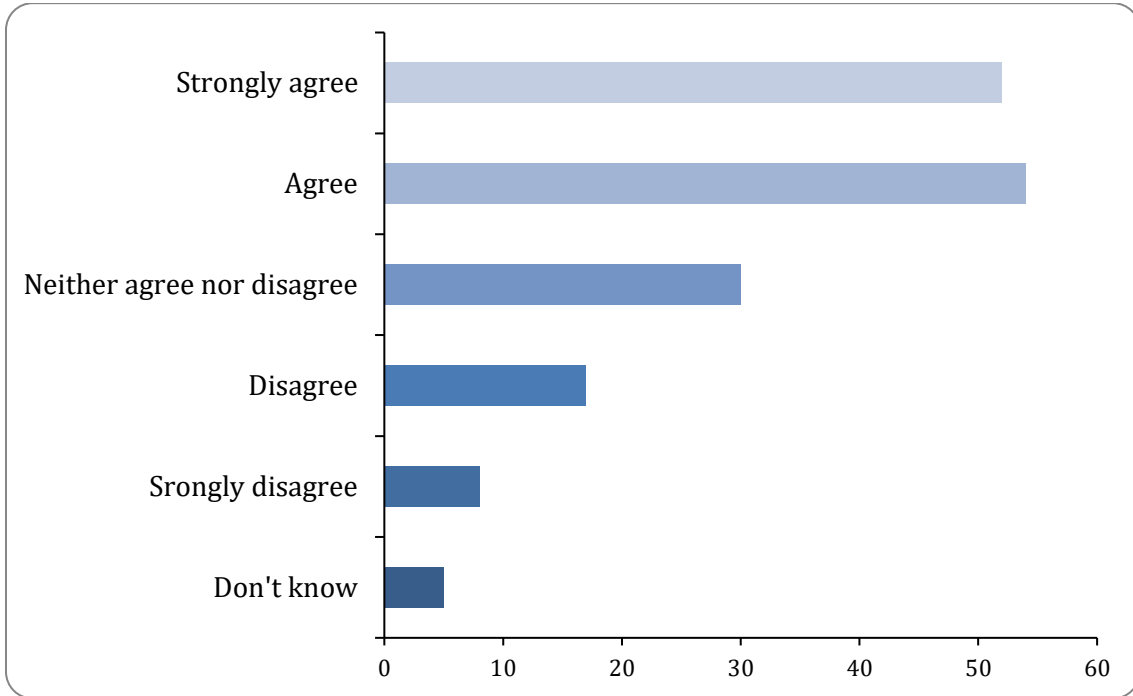


Option	Total	Percent
Increased	98	59.04%
Stayed the same	67	40.36%
Decreased	1	0.60%
Not Answered	0	0.00%

**To what extent do you agree or disagree that the following measures will help reduce antisocial behaviour and crime in Clackmannanshire?**

Better job prospects/access to employment

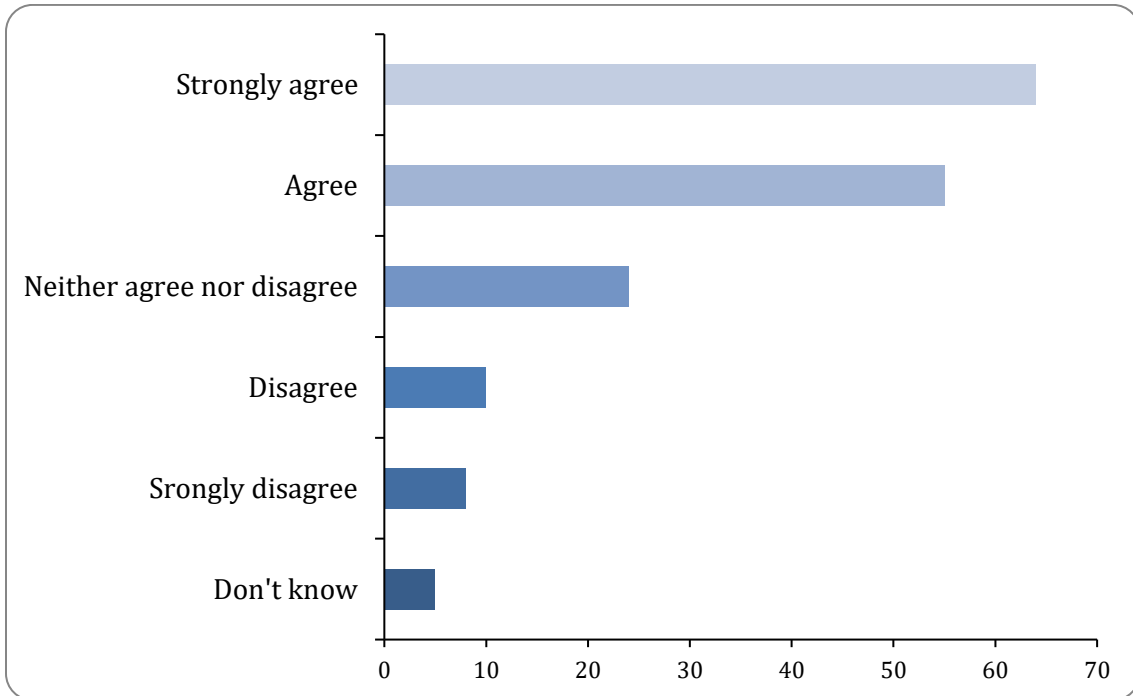
There were 166 responses to this part of the question.



Option	Total	Percent
Strongly agree	52	31.33%
Agree	54	32.53%
Neither agree nor disagree	30	18.07%
Disagree	17	10.24%
Strongly disagree	8	4.82%
Don't know	5	3.01%
Not Answered	0	0.00%

## Measures to reduce antisocial behaviour - Improved mental health services

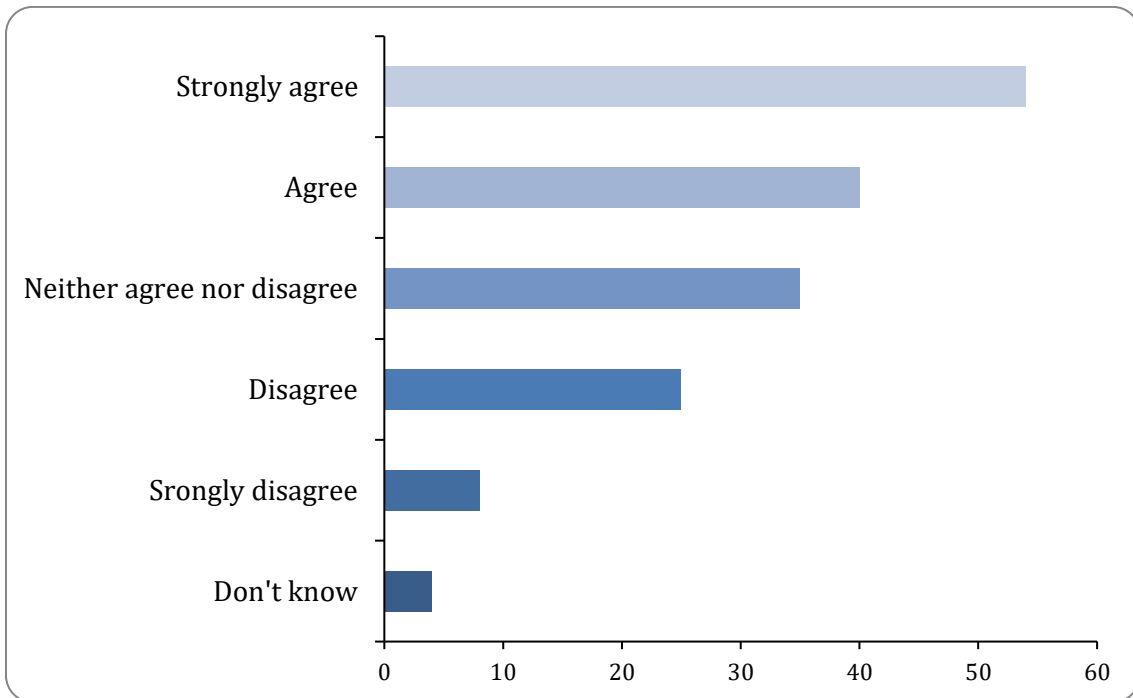
There were 166 responses to this part of the question.



Option	Total	Percent
<b>Strongly agree</b>	64	38.55%
<b>Agree</b>	55	33.13%
<b>Neither agree nor disagree</b>	24	14.46%
<b>Disagree</b>	10	6.02%
<b>Srongly disagree</b>	8	4.82%
<b>Don't know</b>	5	3.01%
<b>Not Answered</b>	0	0.00%

## Measures to reduce antisocial behaviour - Improved access to affordable housing

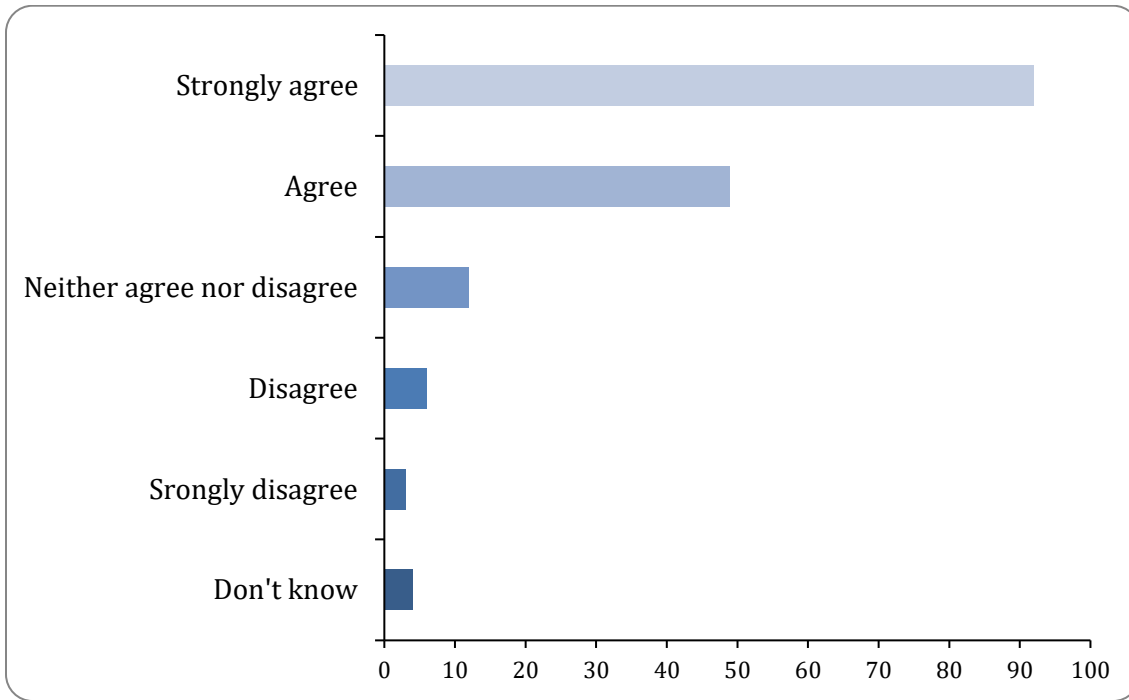
There were 166 responses to this part of the question.



Option	Total	Percent
Strongly agree	54	32.53%
Agree	40	24.10%
Neither agree nor disagree	35	21.08%
Disagree	25	15.06%
Strongly disagree	8	4.82%
Don't know	4	2.41%
Not Answered	0	0.00%

**Measures to reduce antisocial behaviour - Easier reporting of antisocial behaviour complaints to the Council/Police Scotland/Scottish Fire & Rescue Service**

There were 166 responses to this part of the question.

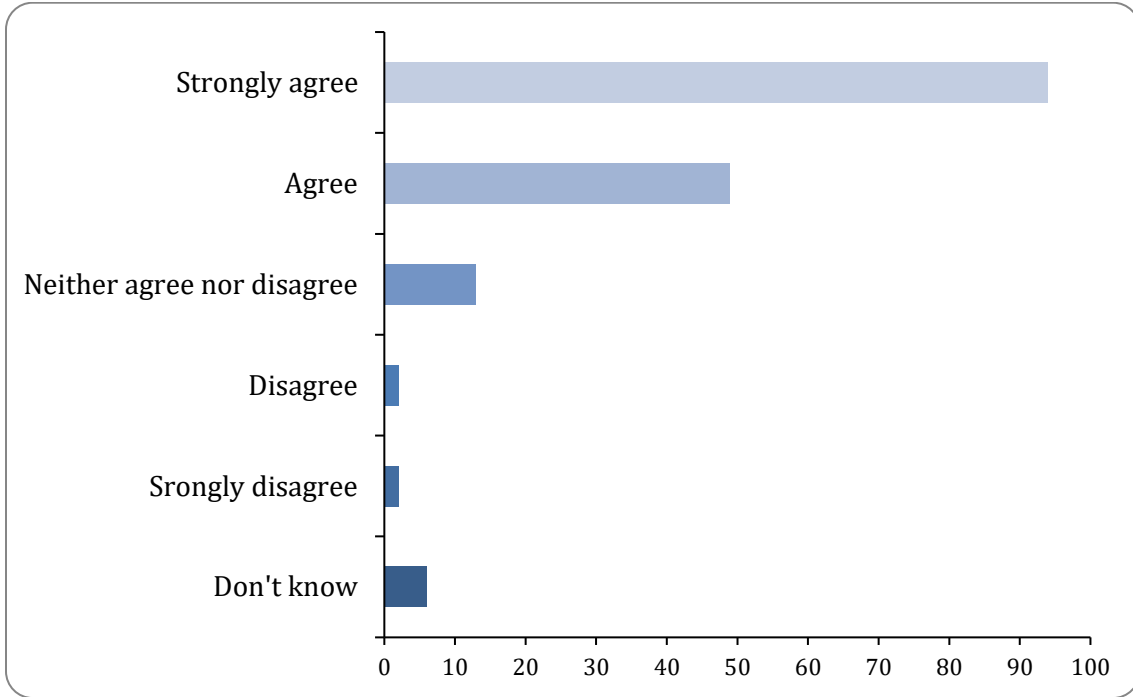


Option	Total	Percent
Strongly agree	92	55.42%
Agree	49	29.52%
Neither agree nor disagree	12	7.23%
Disagree	6	3.61%
Strongly disagree	3	1.81%
Don't know	4	2.41%
Not Answered	0	0.00%



**Measures to reduce antisocial behaviour - Early intervention and support for families and young people**

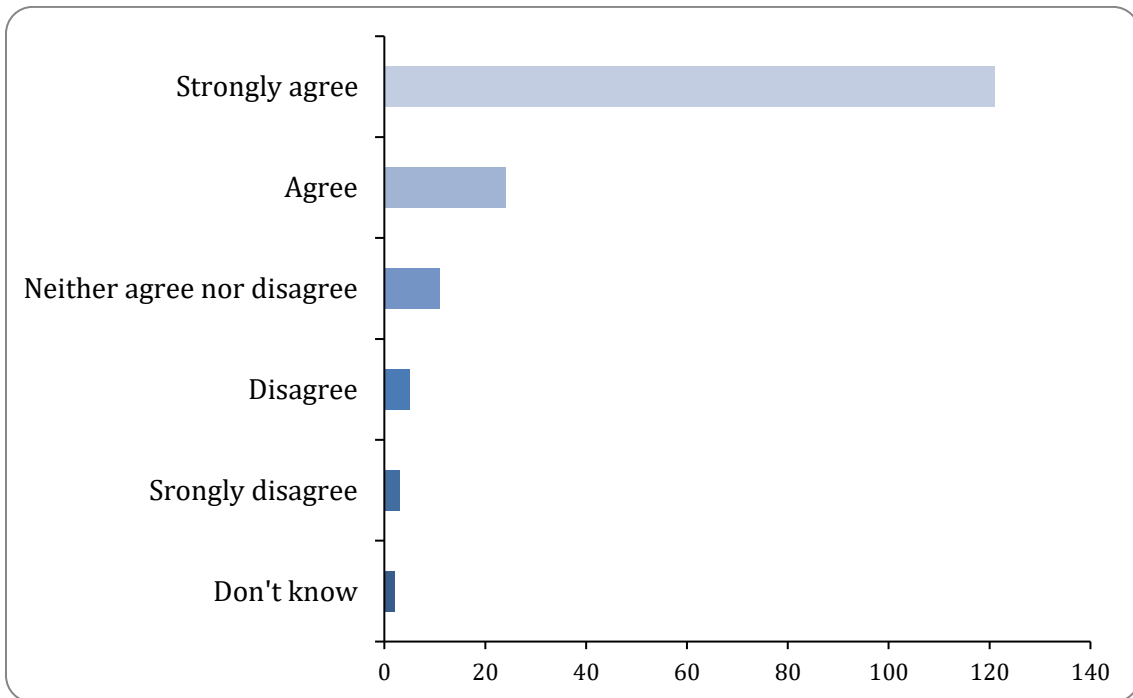
There were 166 responses to this part of the question.



Option	Total	Percent
<b>Strongly agree</b>	94	56.63%
<b>Agree</b>	49	29.52%
<b>Neither agree nor disagree</b>	13	7.83%
<b>Disagree</b>	2	1.20%
<b>Srongly disagree</b>	2	1.20%
<b>Don't know</b>	6	3.61%
<b>Not Answered</b>	0	0.00%

### Measures to reduce antisocial behaviour - Increased police presence

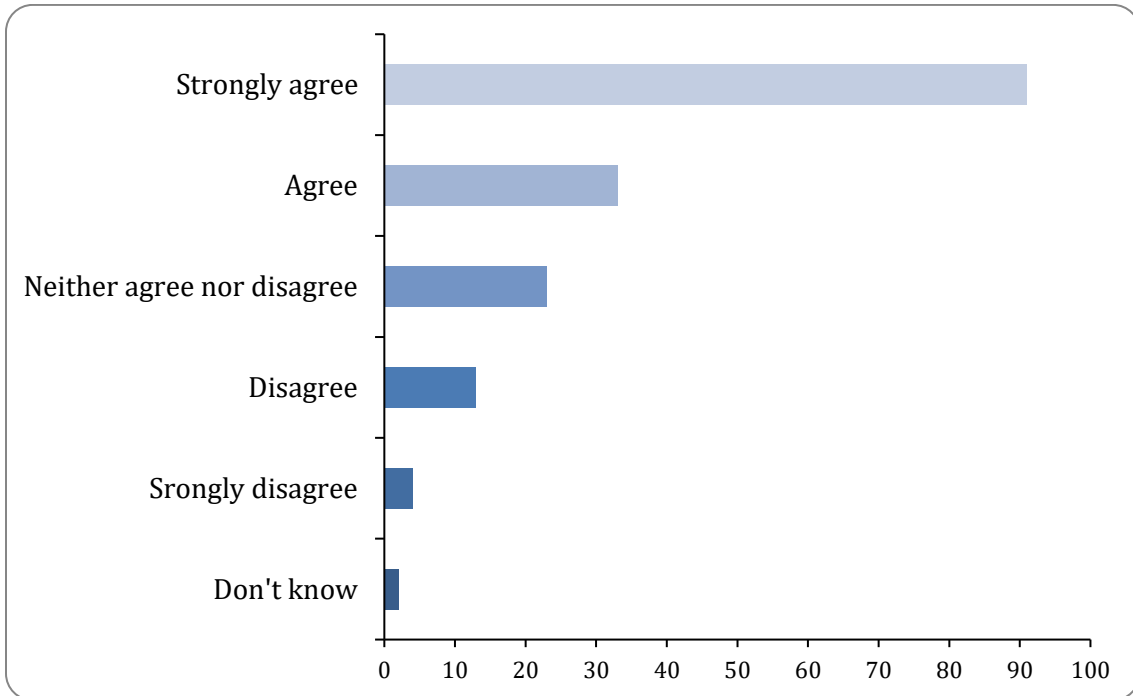
There were 166 responses to this part of the question.



Option	Total	Percent
Strongly agree	121	72.89%
Agree	24	14.46%
Neither agree nor disagree	11	6.63%
Disagree	5	3.01%
Strongly disagree	3	1.81%
Don't know	2	1.20%
Not Answered	0	0.00%

### Measures to reduce antisocial behaviour - More CCTV

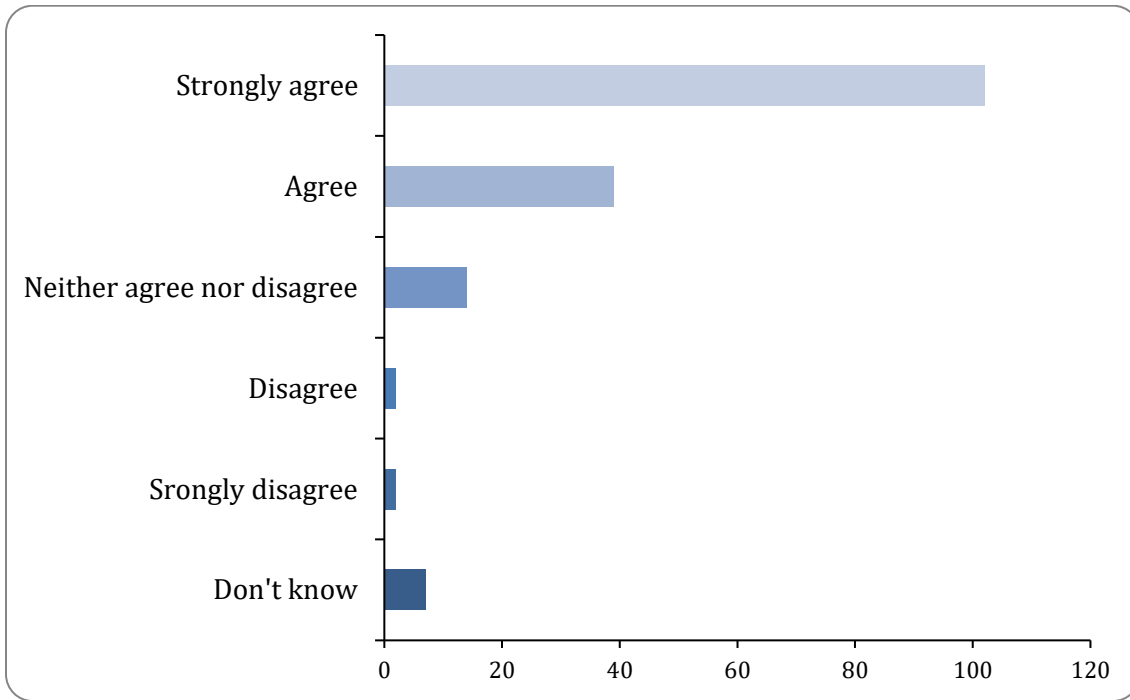
There were 166 responses to this part of the question.



Option	Total	Percent
Strongly agree	91	54.82%
Agree	33	19.88%
Neither agree nor disagree	23	13.86%
Disagree	13	7.83%
Strongly disagree	4	2.41%
Don't know	2	1.20%
Not Answered	0	0.00%

**Measures to reduce antisocial behaviour - Community safety and justice partners working together better**

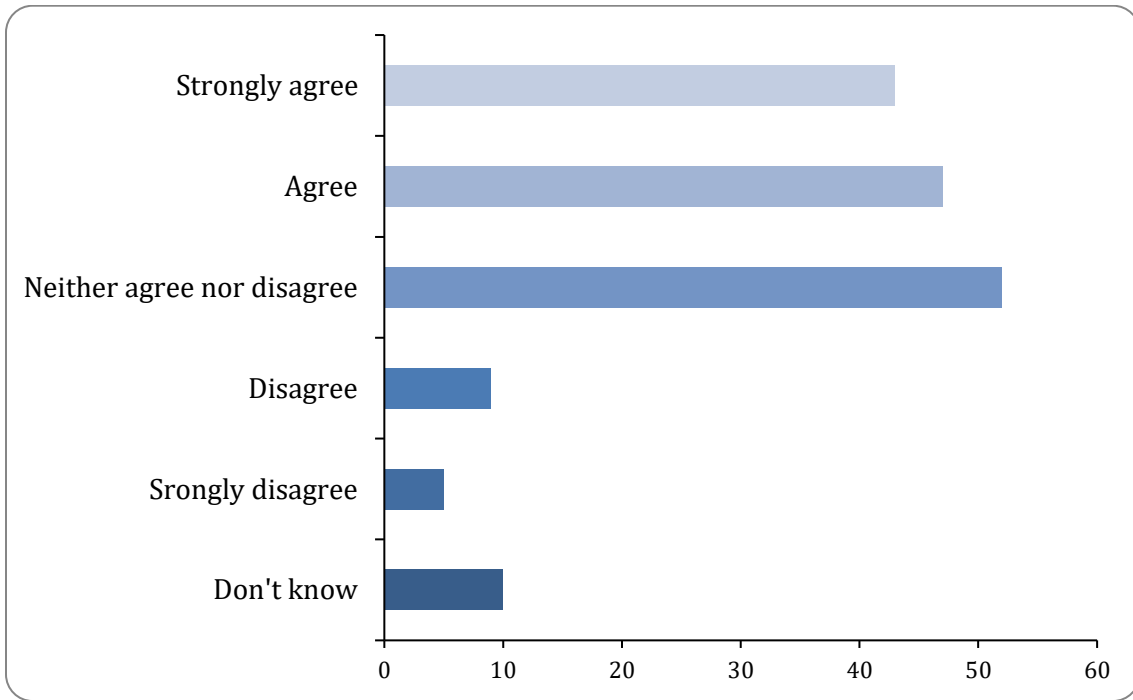
There were 166 responses to this part of the question.



Option	Total	Percent
Strongly agree	102	61.45%
Agree	39	23.49%
Neither agree nor disagree	14	8.43%
Disagree	2	1.20%
Strongly disagree	2	1.20%
Don't know	7	4.22%
Not Answered	0	0.00%

## Measures to reduce antisocial behaviour - Supporting offenders on release from prison

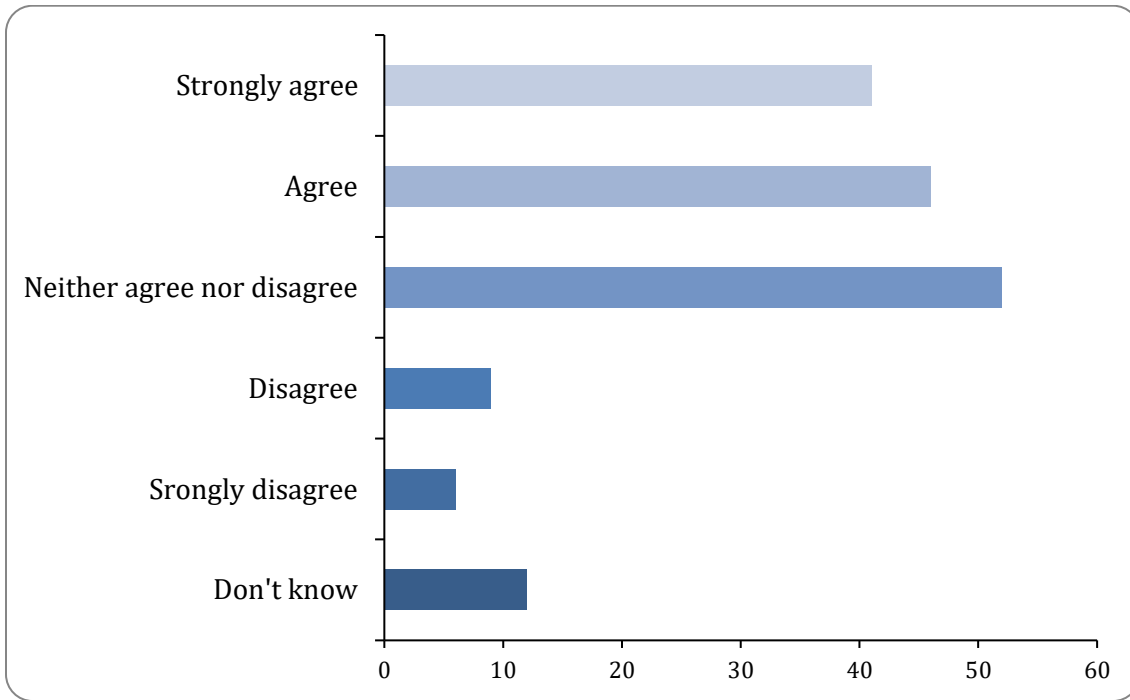
There were 166 responses to this part of the question.



Option	Total	Percent
Strongly agree	43	25.90%
Agree	47	28.31%
Neither agree nor disagree	52	31.33%
Disagree	9	5.42%
Strongly disagree	5	3.01%
Don't know	10	6.02%
Not Answered	0	0.00%

**Measures to reduce antisocial behaviour - Mediation training for frontline staff to resolve tensions between neighbours**

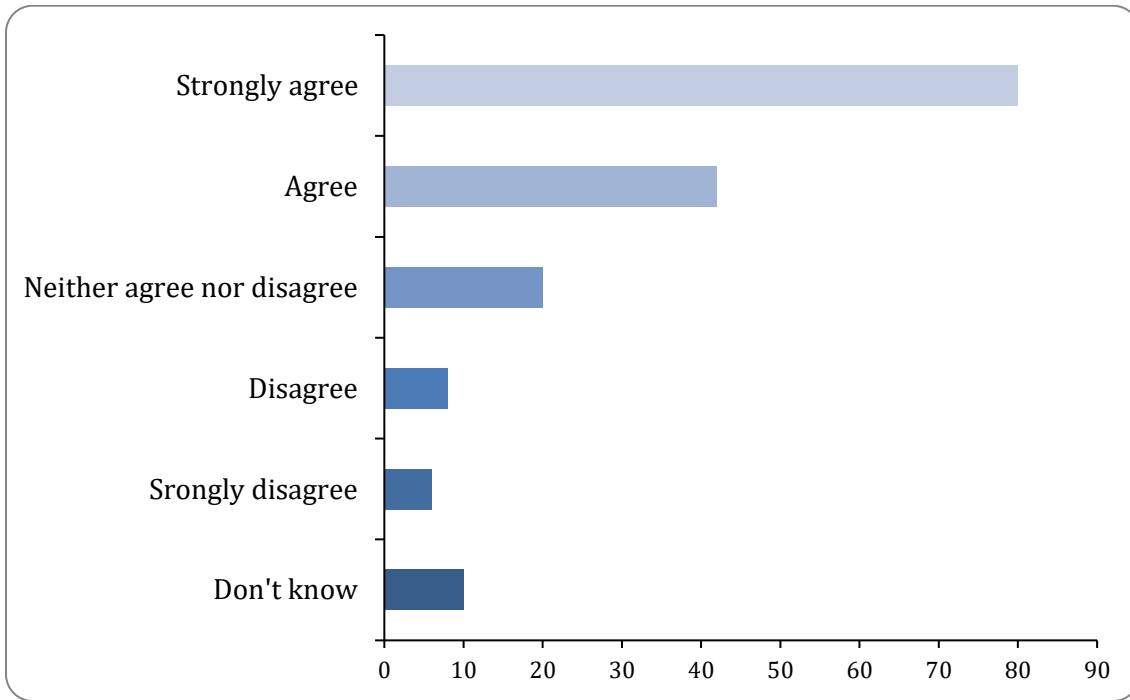
There were 166 responses to this part of the question.



Option	Total	Percent
Strongly agree	41	24.70%
Agree	46	27.71%
Neither agree nor disagree	52	31.33%
Disagree	9	5.42%
Strongly disagree	6	3.61%
Don't know	12	7.23%
Not Answered	0	0.00%

**Measures to reduce antisocial behaviour - Increased presence of Council enforcement officers**

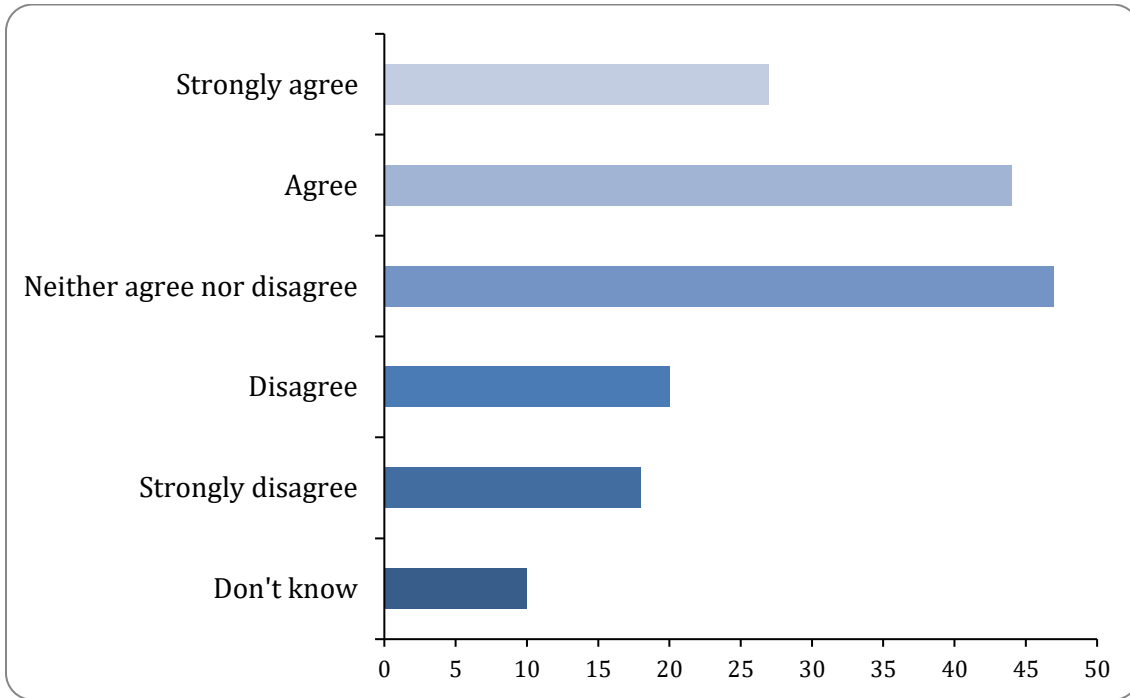
There were 166 responses to this part of the question.



Option	Total	Percent
Strongly agree	80	48.19%
Agree	42	25.30%
Neither agree nor disagree	20	12.05%
Disagree	8	4.82%
Strongly disagree	6	3.61%
Don't know	10	6.02%
Not Answered	0	0.00%

**To what extent do you agree or disagree that using alternatives to the criminal justice system for those people who have a vulnerability would reduce any instances of antisocial behaviour?**

There were 166 responses to this part of the question.

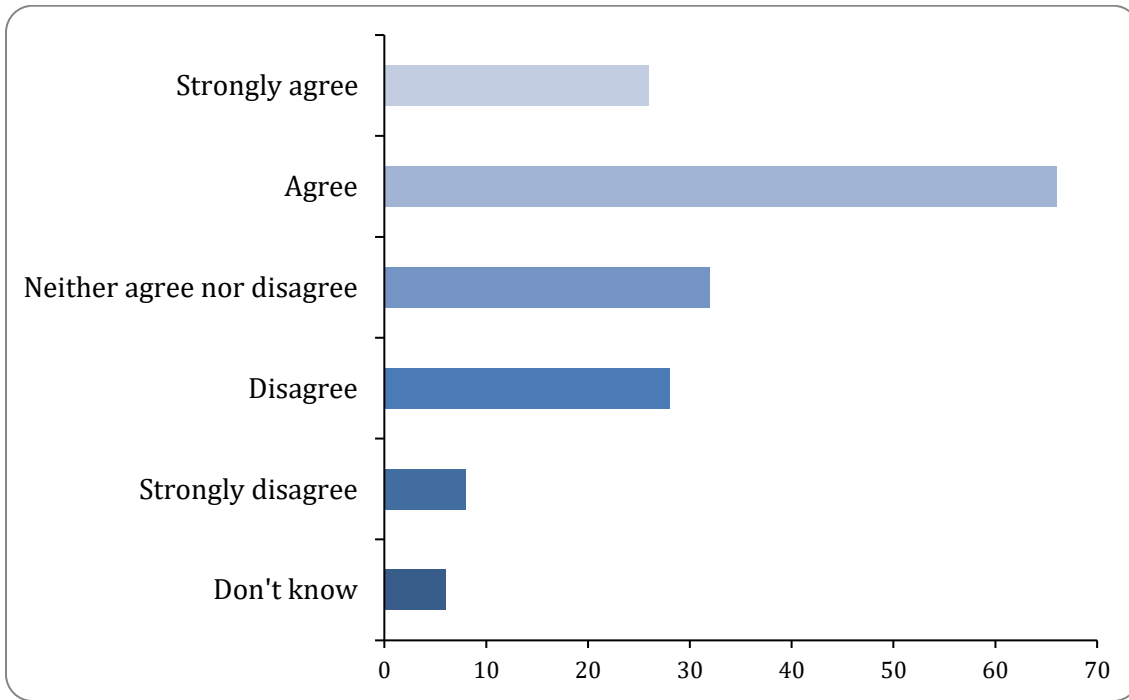


Option	Total	Percent
Strongly agree	27	16.27%
Agree	44	26.51%
Neither agree nor disagree	47	28.31%
Disagree	20	12.05%
Strongly disagree	18	10.84%
Don't know	10	6.02%
Not Answered	0	0.00%



**To what extent do you agree or disagree that more restorative justice approaches would reduce crime and antisocial behaviour in Clackmannanshire?**

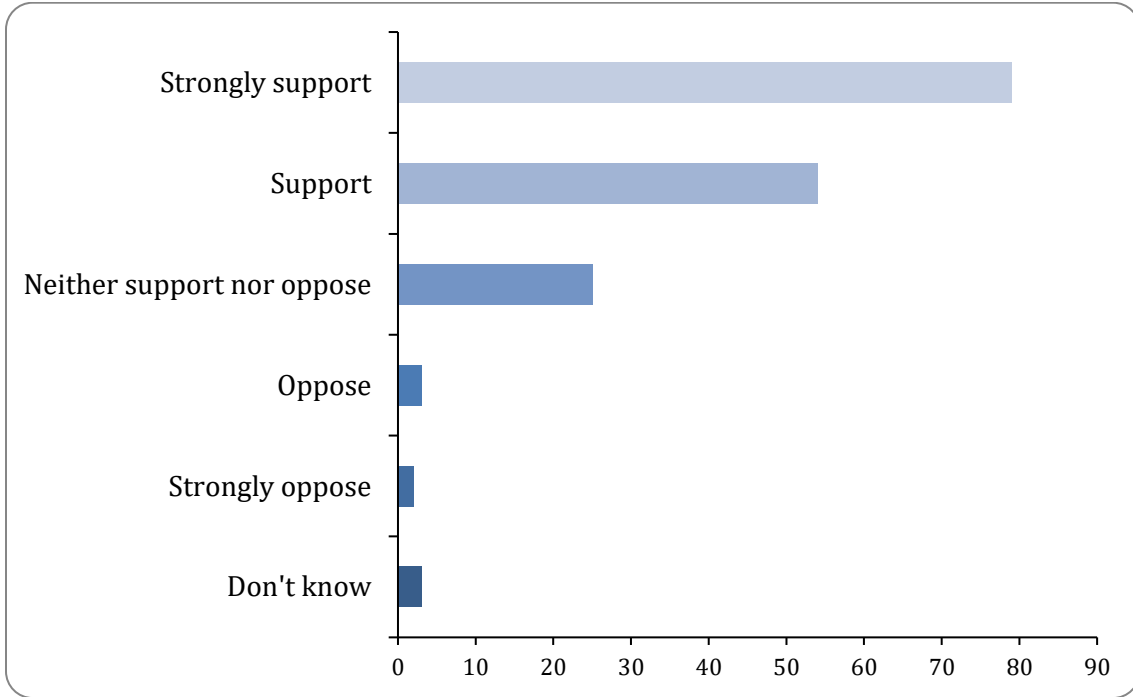
There were 166 responses to this part of the question.



Option	Total	Percent
Strongly agree	26	15.66%
Agree	66	39.76%
Neither agree nor disagree	32	19.28%
Disagree	28	16.87%
Strongly disagree	8	4.82%
Don't know	6	3.61%
Not Answered	0	0.00%

**To what extent do you support or oppose an early intervention and preventative approach?**

There were 166 responses to this part of the question.



Option	Total	Percent
<b>Strongly support</b>	79	47.59%
<b>Support</b>	54	32.53%
<b>Neither support nor oppose</b>	25	15.06%
<b>Oppose</b>	3	1.81%
<b>Strongly oppose</b>	2	1.20%
<b>Don't know</b>	3	1.81%
<b>Not Answered</b>	0	0.00%

### Appendix 3: DRAFT Outcome and Action Planning Framework 2024 – 2027

The six priorities and accompanying strategic outcomes are underpinned by consultation with residents, young people and partners. This Outcome and Planning Framework outlines the actions we will take with partners to achieve these outcomes.

**Priority 1 - Strengthening collaboration and engagement with local people in order to empower communities.**

**Strategic Outcome - Local people are integral partners in the decision making which affects their communities.**

Ref.	Action	Timescale	Responsibility/Lead Partner	Links
A1.1	Raise the profile of the new Antisocial Behaviour Strategy and promote community safety events and participation.	June 2024 - June 2025	Clackmannanshire Council Police Scotland  Responsibility of all partners	Local Outcomes Improvement Plan CTSi Strategic Plan Communities Action Plan/Alliance Community Wealth Building Plan Local Policing Plan SFRS Local Fire and Rescue Plan
A1.2	Partners engage with residents to promote and improve the availability of and access to services for those affected by antisocial behaviour.	2024-2027	Clackmannanshire Council Police Scotland	Local Outcomes Improvement Plan CTSi Strategic Plan Communities Action Plan/Alliance Community Wealth Building Plan Local Policing Plan CLD Partnership Plan
A1.3	Work in partnership with Elected Members to co-ordinate and make use of community led intelligence provided to them.  Help direct complainants to the right reporting channels.	On-going	Clackmannanshire Council Police Scotland  All partners	Local Outcomes Improvement Plan CTSi Communities Action Plan/Alliance Community Wealth Building Plan Local Policing Plan CLD Partnership Plan
A1.4	Utilise the 'One Stop Support Shop' in the Bowmar Community Centre to engage with residents and promote services. Widen this offer across the county.	June 2024 onwards	Family Wellbeing Partnership Community Learning & Development	Family Wellbeing Partnership Plan CLD Partnership Plan
A1.5	Promote the visibility of council officers within local communities, including regular attendance at Development Trusts, Community Council meetings and Parent Chairs meetings.	2024-2027	Clackmannanshire Council	Local Outcomes Improvement Plan Community Wealth Building Plan CTSi Strategic Plan

A1.6	Develop links with mediation services and roll this out in communities, alongside de-escalation techniques.	On-going	Clackmannanshire Council	Local Outcomes Improvement Plan Community Wealth Building Plan Local Policing Plan
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**Priority 2 – Supporting residents to create safer communities by promoting social responsibility.**

**Strategic Outcome - People behave responsibly in relation to their conduct in their communities and understand the impact of behaviour on others.**

Ref.	Action	Timescale	Responsibility/Lead Partner	Links
A2.1	Promote engagement in currently available services to help resolve disputes pertaining to a number of situations classed as antisocial behaviour.	2024-2027	Clackmannanshire Council Police Scotland SACRO	Community Wealth Building Plan Local Policing Plan Place Directorate Business Plan
A2.2	Further clarify procedures for reporting antisocial behavior and ensuring residents are aware of support agencies.	2024-2027	Clackmannanshire Council HSCP - Locality Planning Network	Community Wealth Building Plan Locality planning network of Health and Social Care Partnership
A2.3	Encourage individuals to resolve low-level neighbour disputes themselves, with support from partner agencies, teaching de-escalation techniques.	2024-2027	Clackmannanshire Council SACRO	Community Wealth Building Plan Local Policing Plan
A2.4	Promote road safety and responsible driving and utilise data from consultation to address identified areas of concern.	2024-2027	Police Scotland SFRS Education - Guidance/Pupil Support Teams	Local Policing Plan Local Scottish Fire and Rescue Plan National Improvement Framework
A2.5	Partners to deliver prevention and early intervention activities to encourage residents to adopt responsible practices in relation to domestic noise levels in and around homes, dog fouling and littering/household waste.	2024-2027	Clackmannanshire Council Community Groups	Place Directorate Business Plan Could link into Health & Social Care Partnership – locality planning network.

A2.6	The development of promotional material to raise awareness of the financial cost of littering and Fixed Penalty Notices, where inappropriate disposal of waste is identified.	2024-2027	Clackmannanshire Council Environmental Services	Place Directorate Business Plan National Improvement Framework Plan
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**Priority 3 Breaking age-related barriers to participation and engagement and promoting age-based inclusion, by challenging intergenerational mistrust.**

**Strategic Outcome - Older and younger generations understand how their actions affect each other.**

Ref.	Action	Timescale	Responsibility/Lead Partner	Links
A3.1	Holding inaugural youth engagement event for young people, residents and Elected Members in Clackmannanshire.	Annually from September 2024	Police Scotland CLD	Local Policing Plan CLD Partnership Plan Community Wealth Building Plan
A3.2	Developing and promoting short-term, age-appropriate diversionary and intervention programmes, including work with Alloa FC.	On-going	Family Wellbeing Partnership Community Around the School - in partnership with CLD Youth Justice	Health Improvement service within Health and Social Care Locality Plan: HSCP to promote opportunities for increased physical activity and exercise in partnership with established services and groups across Clackmannanshire.  Sport and Active Living Framework
A3.3	Linking in with CLD, engaging with older communities and learning more about their needs.	On-going	Family Wellbeing Partnership Community Around the School - in partnership with CLD	Family Wellbeing Partnership Plan CLD Partnership Plan
A3.4	Promoting a different image of perpetrators of antisocial behaviour, to eliminate the misconception that it is always youth-centric.	On-going	Clackmannanshire Council Education in partnership with CLD school based officers	CLD Partnership Plan Local Policing Plan Community Justice Outcome Improvement Plan

A3.5	Holding monthly 'surgeries' in different localities to listen to the concerns of local people and offer advice. One Stop Support Shop sessions at Alloa Academy to be rolled out at The Bowmar Centre in May 2024, with a view to replicating this in other localities.	May 2024 onwards	CLD Family Wellbeing Partnership – Collaborative Group (One Stop Support Shop)	Family Wellbeing Partnership Plan CLD Partnership Plan
A3.6	Liaise with Youth Justice and promote available youth-based services in Clackmannanshire, linking with Education, Barnardo's, Clacks Youth Council and Young Carers.	On-going	Community Justice (Social services) Family Wellbeing Partnership – Community Around the School CLD	Community Justice Outcome Improvement Plan National Improvement Framework Plan The Promise Plan
A3.7	Community approach to 'Keeping the Promise'. Roll out 'Keeping The Promise' Award to localities/families/local community councils to upstream support for Care Experienced Young People, in line with our Corporate Parenting responsibilities.		Clackmannanshire Council Virtual HT Senior Manager – Promise in Education Social Work – Promise Team	The Promise Plan National Improvement Framework Plan

**Priority 4 - Clarifying process and procedures used to tackle antisocial behaviour and the roles and responsibilities of staff and partner agencies.**

**Strategic Outcome - Partners engage with residents to promote and improve the availability of access to services for those affected by antisocial behaviour.**

Ref.	Action	Timescale	Responsibility/Lead Partner	Links
A4.1	Link departments and agencies to identify currently available support services/ consider new services needing established to address emerging needs.	2024-2027	Family Wellbeing Partnership	Family Wellbeing Partnership Plan Clacks Life website

<b>Ref.</b>	<b>Action</b>	<b>Timescale</b>	<b>Responsibility/Lead Partner</b>	<b>Links</b>
A4.2	Promote awareness of services and what they provide to encourage uptake and reporting, utilising the council and partner agencies' websites and social media to promote the list of available services.	On-going	Family Wellbeing Partnership Community Justice	Community Justice Partnership Locality planning network of Health and Social Care Partnership. Resilience Learning Partnership - Coffee and Connect CTSi Communities Action Plan/Alliance
A4.3	Create, promote and regularly update an easy-to-access directory of available services for members of the public.	On-going	Family Wellbeing Partnership Community Justice Services	Link with work Bail Officers are developing in Justice. Share on Health and Social Care Partnership webpages for raising awareness Clacks Life website
A4.4	Develop contact cards to signpost residents to the most suitable agencies for support and distribute to communities.	June 2024	Clackmannanshire Third Sector Interface Health and Social Care Partnership CLD	Locality planning network of Health and Social Care Partnership Clacks Life website
A4.5	Circulate antisocial behaviour policies and procedures to the general public, clarifying and advising of the precise approach to dealing with antisocial behaviour.	June 2024	Clackmannanshire Council	Locality planning network of Health and Social Care Partnership Clacks Life website
A4.6	Review the content of the Clacks Life website, so it is fully populated and it is a platform to promote and signpost services available.	On-going	Clackmannanshire Council	Family Wellbeing Partnership Plan Sport and Active Living Framework Plan Community Learning & Development Plan

**Priority 5 - Working with partners to promote and improve the availability and access to services for those affected by antisocial behaviour.**

**Strategic Outcome - Partners engage with residents to promote and improve the availability of access to services for those affected by antisocial behaviour.**

<b>Ref.</b>	<b>Action</b>	<b>Timescale</b>	<b>Responsibility/Lead Partner</b>	<b>Links</b>
A5.1	Promote awareness and availability of Victim Support Service and encourage uptake.	2024-2027	Community Justice Partnership Victim Support Scotland Police Scotland	Community Justice Outcome Improvement Plan Community Learning & Development Plan
A5.2	Promote awareness of all services and partner agencies and what they provide, to encourage uptake and reporting, so that residents are able to receive appropriate support, including updating the Clacks Life website.	2024-2027	Clackmannanshire Council Partners	Health & Social Care Partnership Plan (Locality Planning Network) Community Learning & Development Plan Family Wellbeing Partnership Plan
A5.3	Promote transparency with communities, by sharing relevant performance improvement information in relation to anti-social behaviour incidents.	2024-2027	Clackmannanshire Council Place Directorate Police Scotland Scottish Fire and Rescue Service	Place Directorate Business Plan Local Policing Plan Local Scottish Fire and Rescue Plan
A5.4	Improve communication with partner agencies and align and stay consistent with partner policies and procedures to provide clarity and consistency to communities.	2024-2027	Community Councils	Link into Health & Social Care Partnership – locality planning network.
A5.5	Conduct an audit of CCTV cameras to assess functionality. Consider options for potential replacement of CCTV cameras to explore how we	2024-2027	Place Directorate Police Scotland Alloa First	Place Directorate Business Plan Local Policing Plan



	can develop a modern and sustainable CCTV network, going forward.		Community Justice Partnership	
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**Priority 6 - Reducing the likelihood of children and young people engaging in harmful or offending behaviour by working closely with educational establishments and partners.**

**Strategic Outcome - Young people understand their role in their communities and the roles of others, as responsible citizens in society.**

	<b>Action</b>	<b>Timescale</b>	<b>Responsibility/Lead Partner</b>	<b>Links</b>
A6.1	Health Improvement Service to support with the review of arrangements for partnership delivery of substance use, early intervention and prevention approaches, within settings for children and young people. Possible link with review of Youth Justice being led by Justice Services and CYCJ.	June 2024 - June 2025	Alcohol and Drugs Partnership and Health improvement Family Wellbeing Partnership – Planet Youth Lead and Officers	Alcohol and Drugs Partnership Delivery Plan Family Wellbeing Partnership Plan Planet Youth Coalition Plan Community Justice Outcome Improvement Plan CTSi Communities Action Plan/Alliance
A6.2	Review delivery of ADP and health improvement interventions/diversionary activities in support of reducing perceived antisocial behaviours, linking in with 'Community around the School' initiatives.	June 2024 - June 2025	Family Wellbeing Partnership Planet Youth Lead and Officers	Alcohol and Drugs Partnership Delivery Plan Family Wellbeing Partnership Plan Planet Youth Coalition Plan Planet Youth Coalition Group Community Learning & Development Plan Community Justice Outcome Improvement Plan
A6.3	Raise awareness of the need to be responsible in relation to the environment as part of Learning for Sustainability, including litter, dog fouling and fly tipping, linking in with partner organisations, e.g. 'Keep Scotland Beautiful'.	June 2024 - June 2025	Place Directorate Education	Place Directorate Business Plan National Improvement Framework Plan
A6.4	Deliver prevention and early intervention activities highlighting the dangers of fire setting and encouraging responsible behaviour.	On-going	Scottish Fire and Rescue Service	Local Scottish Fire and Rescue Plan Local Policing Plan

A6.5	Promoting responsible behaviour in the sale of alcohol amongst retailers, working with partners in Alcohol Licensing Board, Trade organisations and Public Health (NHSFV).	June 2024 - June 2025	Alcohol and Drugs Partnership Partnership Licensing Board Police Scotland Planet Youth Leads	Alcohol and Drugs Partnership Delivery Plan Public Health (NHSFV) Family Wellbeing Partnership Plan Planet Youth Coalition Plan Local Policing Plan
A6.6	Strengthen partnership between educational establishments and Community Justice, in an early intervention and prevention approach, utilising CLD school based youth workers and pastoral support teams in educational establishments.	On-going	Community Justice Partnership Family Wellbeing Partnership – Planet Youth Lead and Officers	Community Justice Outcome Improvement Plan Family Wellbeing Partnership Plan National Improvement Framework Plan Community Learning & Development Plan
A6.7	Partnership approach between Secondary Establishments, Virtual HT and partners to identify and promote diversionary activities (for example, Fire Service Youth Volunteers, Police Scotland Youth Volunteers, SFRS Fireskills programmes, Street Soccer).	On-going	Police Scotland Virtual HT Communities that Care Clackmannanshire Council Education	Community Justice Outcome Improvement Plan Local Policing Plan Local Scottish Fire and Rescue Plan Clackmannanshire Sport and Active Living Framework National Improvement Framework

## Appendix 4 – Reporting Procedures

In order to direct instances of antisocial behaviour to the relevant team, residents need to know who to contact. This was highlighted as an area of concern, via our consultation process. As outlined previously, this Antisocial Behaviour Strategy is produced in partnership between Clackmannanshire Council and Police Scotland, working together with external agencies noted on page 19. Collaboratively, we have strengthened our systems and procedures, so that there is clarity around the reporting process.

### Reporting concerns

People who are experiencing antisocial behaviour should try to report incidents as they happen and provide as much information as possible:

- Who is involved?
- Where it is happening?
- What exactly is going on?
- How often?

It is Council policy not to disclose the identity of the complainer.

### Council Tenancies

The Tenancy Management Team within Clackmannanshire Council is responsible for investigating and managing antisocial behaviour within Council tenancies. They work in partnership with Police Scotland and Registered Social Landlords (RSLs).

Staff from the Tenancy Management Team are able to offer straight-forward advice on a range of issues and are also able to direct callers to the appropriate Council service for action, such as environmental health or to other agencies such as the police, if necessary. This covers a range of ASB related issues, including:

Drugs and alcohol related antisocial behaviour  
Noise nuisance (loud music, noisy parties, noisy pets)  
Litter and rubbish on housing land  
Vandalism and graffiti

### Police Scotland

Some issues are matters for Police Scotland. You can contact them using the online form <https://www.scotland.police.uk/secureforms/c3> or by calling 101. Suspected abandoned vehicles on housing land, any incidents of violence, suspected drug dealing, hate crime, nuisance driving or harassment should be reported to Police Scotland. Please see links below to find the most suitable point of contact for your concern:

- **Read before you call 101**

<https://www.scotland.police.uk/about-us/how-we-do-it/call-handling/non-emergencies/read-this-before-you-call-101/>

- **Clackmannanshire Local Policing Plan**

<https://www.scotland.police.uk/spa-media/rnrInnit/clackmannanshire-local-policing-plan-easy-read.pdf>

## Appendix 4 – Reporting Procedures