

Damp and Mould Policy

Child-Friendly Version

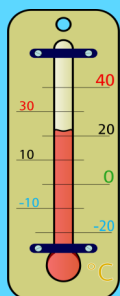


We want everyone to live in homes that are warm, safe, and dry. Damp and mould can make people feel unwell, so we work hard to fix problems quickly.

Damp happens when too much moisture gets into your home. It can come from rain or leaks, wet ground under the house, or steam from cooking or showers.



We will fix problems with damp and mould in your home. We will make sure homes are easy to heat and ventilate, give advice to help you keep your home dry, use smart tools to spot damp early, and help families who need extra support.



You can help stop damp and mould by keeping your home warm (between 18–21°C), opening windows and using fans, keeping furniture away from walls, using lids when cooking, wiping away moisture from windows and walls, and not drying clothes indoors unless the room is well-ventilated.

Look out for signs of damp and mould like a musty smell, black or green spots on walls or ceilings, wet windows, and cold or damp walls.

If you see damp or mould, tell us. Tell us where the problem is and if anyone in your home has health issues. We will try to fix the problem quickly and properly. How long it takes depends on how serious the problem is.



Clackmannanshire
Council

www.clacks.gov.uk

Comhairle Siorrachd
Chlach Mhanann